



**Cal OES**  
GOVERNOR'S OFFICE  
OF EMERGENCY SERVICES



**FEMA**

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DR-4569-CA NR 007  
Cal OES News Desk: 916-800-3943  
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SBA: 916-847-2638

# News Release

## **The Next Step After Applying for Disaster Assistance**

**SACRAMENTO, Calif.** – If you have uninsured or underinsured losses from the recent California wildfires in Fresno, Los Angeles, Madera, Mendocino, Napa, San Bernardino, San Diego, Shasta, Siskiyou and Sonoma counties and have registered with FEMA, the next step is the home inspection.

All inspections will be conducted by phone due to COVID-19 and the need to protect the safety and health of survivors and the FEMA workforce. Remote inspections are comparable to traditional, in-person inspections and can expedite recovery assistance, based on eligibility.

For security purposes, the inspector will verify your identity by asking a series of qualifying questions and then provide you with the first four digits of your application to complete the verification. Expect calls from inspection teams to come from a variety of area codes. Check missed calls and voicemails frequently to ensure the inspection is arranged and completed.

Survivors with minimal damage who can live in their homes will not automatically be scheduled for a home inspection when applying for FEMA assistance. Instead, they will receive a letter from FEMA explaining that they may call the FEMA Helpline to request an inspection if they find significant disaster-caused damage to their home after they applied.

The Helpline number is **800-621-3362** (TTY: **800-462-7585**). Call between 7 a.m. and 10:30 p.m. Pacific, seven days a week. Multilingual operators are available.

The deadline to register with FEMA for disaster assistance is Dec. 16, 2020.

For the latest information on wildfire recovery, visit <https://www.fema.gov/disaster/4569> and follow the FEMA Region 9 Twitter account at <https://twitter.com/femaregion9>.

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*All FEMA disaster assistance will be provided without discrimination on the grounds of race, color, sex (including sexual harassment), religion, national origin, age, disability, limited English proficiency, economic status, or retaliation. If you believe your civil rights are being violated, call 800-621-3362 or 800-462-7585(TTY/TDD).*

*FEMA's mission: Helping people before, during, and after disasters.*

*The U.S. Small Business Administration is the federal government's primary source of money for the long-term rebuilding of disaster-damaged private property. SBA helps businesses of all sizes, private nonprofit organizations, homeowners and renters fund repairs or rebuilding efforts and cover the cost of replacing lost or disaster-damaged personal property.*

*For more information, applicants may contact SBA's Disaster Assistance Customer Service Center at 800-659-2955. TTY users may also call 800-877-8339. Applicants may also email [disastercustomerservice@sba.gov](mailto:disastercustomerservice@sba.gov) or visit SBA at [SBA.gov/disaster](https://www.sba.gov/disaster).*