



County of Los Angeles
lacounty.gov

GUIDE TO MUNICIPAL SERVICES IN UNINCORPORATED AREAS

First District



Did You Know?

LA County provides the following free or low cost services for residents in unincorporated areas:



Metro passes



Vouchers to spay or neuter your pet



Dial-A-Ride transportation for older adults



Flu shots



Vaccinations for your pet

It is prohibited in unincorporated areas of LA County to:



Park your vehicle on your lawn



Sell food and merchandise on public sidewalks without permit



Convert your garage without a permit



Conduct yard sales on weekdays (Monday-Friday)



Fail to spay or neuter your pet



Park big rigs on residential streets



Begin construction work before 6:30 a.m. or after 8:00 p.m., Monday through Saturday, and all day Sunday, with certain exceptions.

WELCOME TO YOUR LOS ANGELES COUNTY GUIDE TO UNINCORPORATED AREA SERVICES

Unincorporated areas in Los Angeles County are not cities; as a result, the County provides municipal services ordinarily provided by an independent municipality such as law enforcement, firefighting, animal control, trash collection, road maintenance, library services, and parks. In LA County, unincorporated areas include more than 1 million residents living in approximately 300,000 households. The areas cover 2,600 square miles and represent one-tenth of the County population and two-thirds of the land area. Some unincorporated areas are as small as a couple of blocks, while other areas are similar in population and development to cities.

Unincorporated area residents are represented by the Los Angeles County Board of Supervisors. The Board is responsible for establishing policies and regulations that benefit all unincorporated area residents.

The County's clinics and hospitals keep communities healthy. The Los Angeles County firefighters, public works personnel, and the Sheriff's Department's deputies keep communities safe, while County libraries, parks, and community centers keep residents cohesive with local festivals, fairs and farmers markets.

This guide will help residents become familiar with and make use of the many services that LA County has to offer its unincorporated residents.

The County appreciates the opportunity to serve the community and through the policies and programs adopted by the Board of Supervisors, the County aims to enhance County neighborhoods and businesses.

This digital guide will be regularly updated as additional information becomes available.

For information about the guide, please contact:

Municipal and Unincorporated Area Services
LA County Chief Executive Office
Kenneth Hahn Hall of Administration
500 W. Temple St.,
Los Angeles 90012
Email: MUAS@ceo.lacounty.gov
Web: unincorporated.lacounty.gov

Follow LA County on social media:
@countyofla



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Scan to visit the Municipal & Unincorporated Services Area website where you can find the current guide for your District.





Land Acknowledgment

Los Angeles County recognizes that we occupy land originally and still inhabited and cared for by the Tongva, Tataviam, Serrano, Kizh, and Chumash Peoples. We honor and pay respect to their elders and descendants — past, present, and emerging — as they continue their stewardship of these lands and waters. We acknowledge that settler colonization resulted in land seizure, disease, subjugation, slavery, relocation, broken promises, genocide and multigenerational trauma. This acknowledgment demonstrates our responsibility and commitment to truth, healing and reconciliation and to elevating the stories, culture and community of the original inhabitants of Los Angeles County. We are grateful to have the opportunity to live and work on these ancestral lands. We are dedicated to growing and sustaining relationships with Native peoples and local tribal governments, including (in no particular order) the:

- Fernandeano Tataviam Band of Mission Indians
- Gabrielino Tongva Indians of California Tribal Council
- Gabrielino/Tongva San Gabriel Band of Mission Indians
- Gabrieleño Band of Mission Indians – Kizh Nation
- San Manuel Band of Mission Indians
- San Fernando Band of Mission Indians

Developed over many months of collaboration with leaders from local Tribes, on November 1, 2022, the Board of Supervisors unanimously voted to adopt a Land Acknowledgment for Los Angeles County.

To learn more about the First Peoples of Los Angeles County, please visit the Los Angeles City/County Native American Indian Commission website at anaic.lacounty.gov.

First District Cities and Communities

Cities

Alhambra
Azusa
Baldwin Park
Covina
Diamond Bar
El Monte
Industry
Irwindale
La Puente
La Verne (portion)
Montebello
Monterey Park
Pomona
Rosemead
San Gabriel
South El Monte
Walnut
West Covina
Whittier (portion)

Unincorporated

Areas

Avocado Heights
Azusa
Bassett
Charter Oak
Covina
Covina (Charter Oak)
East Los Angeles
El Monte
Hacienda Heights
North Whittier
Northeast San Gabriel (portion)
Pellissier Village
Pomona
Rowland Heights
San Jose Hills
South El Monte
South San Gabriel
Valinda
Walnut
West Puente Valley
Whittier Narrows

Los Angeles City

Angelino Heights
Atwater Village
Boyle Heights
Chinatown
Downtown
Eagle Rock
East Hollywood
Echo Park
El Sereno
Elysian Park
Elysian Valley
Glassell Park
Highland Park
Historic
Filipinotown
Hollywood (portion)
Lincoln Heights
Little Armenia
Little Tokyo
Mt. Washington
Pico-Union
(portion)
Silverlake
Temple-Beaudry
Thai Town
University Hills
Westlake
Wholesale District

First District – Field Offices

If you have questions or concerns about your unincorporated community, please contact your local field office:

East Los Angeles

4801 East Third St.,
Los Angeles, CA 90022
Phone: (323) 881-4601
Fax: (323) 887-7286

San Gabriel Valley

1441 N. Santa Anita Ave.,
South El Monte, CA 91733
Phone: (626) 350-4500
Fax: (626) 448-1573

Frequently Requested Services

Consumer and Business Affairs

Services: Consumer Complaints, Minimum Wage, Rent, Tenant and Landlord Matters, Scams, Mediation Requests, etc.

Phone Number: (800) 593-8222

Email: info@dca.lacounty.gov

Office of Countywide Communications

Services: Media inquiries and Public Records Act requests

Phone Number: (213) 974-1311

Email: pio@ceo.lacounty.gov

Public Social Services

Services: EBT, CalFresh, General Relief, Medi-Cal, In-Home Supportive Services, etc.

Phone Number: (866) 613-3777

Public Works

Services: Building Permits, Road Maintenance, Trash Collection, Water Resources, Graffiti Removal, etc.

Phone Number: (626) 458-5100

Email: DPWinfo@dpw.lacounty.gov

Registrar-Recorder/County Clerk

Services: Candidate Filings, Campaign Finance, Election Resources and Information, Birth, Death & Marriage Records, Property Document Recording, Real Estate Records, Fictitious Business Names/DBA, Marriage Licenses and Ceremonies

Phone Number: (800) 201-8999

Email: recorder@rrcc.lacounty.gov

Treasurer and Tax Collector

Services: Pay Property Taxes, General Property Tax Questions, Business Licenses, Auctions, Liens, etc.

Phone Number: (213) 974-2111

Web: ttc.lacounty.gov/public-inquiries/

For all other inquiries, contact the LA County Operator at (213) 974-1234.

Directory of Services

Alphabetical by agency/department and/or subject

211 LA County

Provides health and human service resources and municipal service information.

Phone number: 2-1-1

Those unable to reach 2-1-1 service: (800) 339-6993

TTY/TDD# (phone for hearing impaired): (800) 660-4026

Website: 211la.org

988 Suicide & Crisis Lifeline

Phone number: 9-8-8

Website: 988lifeline.org

Ambulatory Care Network

Phone Number: (844) 804-0455

Website: dhs.lacounty.gov/our-locations/

Animal Care and Control

Phone Number: (800) 253-3555

Website: animalcare.lacounty.gov/contact-us/

Auditor Controller

Phone Number: (213) 974-8301

Email: constituent@auditor.lacounty.gov

Website: auditor.lacounty.gov/contact-page/

Bee Nuisance

Phone Number: (800) 233-9279

Website: acwm.lacounty.gov/nuisance-bee-complaint/

Building Permits

Phone Number: (626) 458-3173

Website: pw.lacounty.gov/building-and-safety/contactus

California Highway Patrol

Phone Number: (800) 835-5247

Website: chp.ca.gov/home/contact-us

Code Enforcement

Website: pw.lacounty.gov/building-and-safety/codeenforcement/

Emergency Survival Program

Phone Number: (323) 980-2260

Website: ready.lacounty.gov/emergency-survival-guide/

Farmers Markets Directory

Phone Number: (562) 622-0426

Website: acwm.lacounty.gov/certified-farmers-market/

Fire Department

Phone Number: (323) 881-2411

(For emergencies, please call 9-1-1)

Email: info@fire.lacounty.gov

Website: fire.lacounty.gov/contact-us/

Garage Conversion Violations

Phone Number: 2-1-1/(213) 974-6453

Email: ZoningEnforcement@planning.lacounty.gov

Website: planning.lacounty.gov/enforcement/report-a-violation/

Graffiti Removal

Phone Number: (800) 675-4357

Website: pw.lacounty.gov/general/graffiti.cfm

Homeless Services

Phone: (800) 548-6047/2-1-1

Website: lahsa.org/get-help

Hospitals

Phone Number: (844) 804-0055

Website: dhs.lacounty.gov/our-services/emergency-services/

Illegal Dumping

Phone Number: (888)-8DUMPING (888-838-6746)

Email: dumping@pw.lacounty.gov

Website: pw.lacounty.gov/epd/illdump/support.cfm

Libraries

Phone Number: (562) 940-8462

Website: lacountylibrary.org/contactus/

Medical Examiner

Phone Number: (323) 343-0512

After hours phone number: (323) 343-0714

Email: info@coroner.lacounty.gov

Website: me.lacounty.gov/contact-us/

Metro

Phone Number: (323) 466-3876

Email: planatrip@metro.net

Website: metro.net/about/contacts/

Older Adult Programs

Phone Number: (800) 510-2020

Website: lacountyad.org/

Parks & Recreation

Phone Number: (626) 588-5364

Email: info@parks.lacounty.gov

Website: parks.lacounty.gov/contact-us/

Property Tax Information

Phone Number: (213) 974-2111

Website: ttc.lacounty.gov/public-inquiries/

Public Health Centers (including clinical services)

Phone Number: (213) 240-8040

Email: chs@ph.lacounty.gov

Website: publichealth.lacounty.gov/chs/phcenters.htm

Recycling Programs

Phone Number: (888) CLEAN LA / (888) 253-2652

Email: cdrp@pw.lacounty.gov

Website: pw.lacounty.gov/epd/drp/

Sheriff's Department

Phone Number: (213) 229-1700

For emergencies, call 9-1-1

Website: lasd.org/contact-us/

Southern California Edison

Phone Number: (800) 655-4555

Website: sce.com/customer-service/contact-us

Southern California Gas Company

Phone Number: (877) 238-0092

Website: socalgas.com/about-us/contact-us

Street Lighting

Phone Number: (800) 618-7575

Website: pw.lacounty.gov/tnl/streetlights/?action=contacts

Street Maintenance

Phone Number: (626) 458-4923

Website: pw.lacounty.gov/gmed/lacroads/Contact.aspx

Transportation (including shuttle services)

Phone Number: (888) 524-6287

Website: pw.lacounty.gov/transit/Shuttles.aspx#pageTitle

Trash Collection

Phone Number: (888) CLEAN LA / (888) 253-2652

Website: dpw.lacounty.gov/epd/cleanla/TrashCollection.aspx

Tree Maintenance

Phone Number: (800) 675-4357

Website: pw.lacounty.gov/rmd/parkwaytrees/

Unlicensed Cannabis Business (Reporting)

Email: cannabis@lacounty.gov

Website: <https://dcba.lacounty.gov/cannabis/> or via “The Works” App.

Unpermitted Street Food Operations

Phone: (626) 430-5500

Email: ehvip@ph.lacounty.gov

Website: publichealth.lacounty.gov/eh/business/unpermitted-street-food.htm

Voter and Election Information

Phone Number: (800) 815-2666

Email: voterinfo@rrcc.lacounty.gov

Website: lavote.gov/home/voting-elections

Yard Sale Ordinance

Phone Number: (213) 974-6453

Email: zoningenforcement@planning.lacounty.gov

Website: case.planning.lacounty.gov/yard

Los Angeles County

The Works



The Works lets you report:

- Potholes, graffiti, and street sweeping
- Suspected property violations
- Incidents of illegal dumping
- Facility and Trail Maintenance

Keep up-to -date with Public Works' latest news on road closures and upcoming events

Locate the nearest Public Works office and other services

**Now available with Spanish translation.
Ahora disponible en Español**



About LA County

LA County was established on Feb. 18, 1850 as one of California's original 27 counties, just months after California was granted statehood and roughly two years after California became American territory under a treaty ending the Mexican- American war.

The County's original boundaries encompassed an area along the coast between Santa Barbara and San Diego that included present-day Orange County and parts of Ventura and Riverside counties. That map changed dramatically over the years, with LA County at one point stretching all the way east to the state's borders with Nevada and Arizona. By 1889, when Orange County was established, LA County occupied an area that roughly mirrored its modern-day boundaries. LA County now covers 4,084 square miles of land area, including Santa Catalina Island. It is bordered on the north by Kern County, on the east by San Bernardino County, on the south by Orange County and on the west by Ventura County and the Pacific Ocean.

It is the most populous county in the US, with more than 9.7 million residents—a number exceeded by only 10 states—and approximately one-quarter of all California residents live here. It is a charter county and its governing body is the five-member Board of Supervisors, created by the Legislature in 1852.

The County has a multi-billion dollar budget that is funded by federal, state and local revenues. Unlike the State or any of the 88 cities within LA County's jurisdiction, the County does not have the broad authority to assess taxes, but it generates local revenues through both property and sales taxes. It uses its overall budget to provide a wide range of programs and services to its residents. Traditional services mandated by State law include public healthcare and health protection, public social services, child welfare, law enforcement, managing elections, property assessment and tax collection. Other services include affordable housing, economic development, libraries, parks and recreation, arts and cultural programming, and anti-racism and justice reform efforts. More specialized services include flood control, water conservation and agricultural enforcement. In all, the County has 38 departments and a dedicated workforce of more than 100,000 employees to carry out this important work.

There are 88 cities within the County, each with its own city government. Roughly 65% of the County—more than 2,600 square miles—is unincorporated. For the more than one million people living in those areas, the Board of Supervisors serves as their "city council" and County departments provide municipal services like fire and paramedic services, animal care and control, water, road maintenance and trash collection.

Unlike federal and state governments, which rely on a separation of powers, the Board of Supervisors has executive, legislative and quasi-judicial powers. It sets policy and appoints all department heads other than the assessor, district attorney and sheriff, who are elected officials. Each member of the Board is elected to a four-year term by the voters in their respective district and is subject to a three-term limit. Under the State's Brown Act, with limited exceptions, all meetings of the Board are open to the public, and we welcome your participation in County government.

For more information:

- LA County Maps and Geography: lacounty.gov/government/about-la-county/maps-and-geography
- LA County 2023-24 Final Adopted Budget: ceo.lacounty.gov/budget
- Los Angeles County Board of Supervisors: bos.lacounty.gov/

