



County of Los Angeles  
lacounty.gov

# GUIDE TO MUNICIPAL SERVICES IN UNINCORPORATED AREAS

*Fifth District*



## Did You Know?

LA County provides the following free or low cost services for residents in unincorporated areas:



Metro passes



Vouchers to spay or neuter your pet



Dial-A-Ride transportation for older adults



Flu shots



Vaccinations for your pet

It is prohibited in unincorporated areas of LA County to:



Park your vehicle on your lawn



Sell food and merchandise on public sidewalks without permit



Convert your garage without a permit



Conduct yard sales on weekdays (Monday-Friday)



Fail to spay or neuter your pet



Park mobile homes and big rigs on residential streets



Begin construction work before 6:30 a.m. or after 8:00 p.m., Monday through Saturday, and all day Sunday, with certain exceptions.

## WELCOME TO YOUR LOS ANGELES COUNTY GUIDE TO UNINCORPORATED AREA SERVICES

Did you know that about 300,000 households living in unincorporated communities in Los Angeles County? Perhaps you or a loved one live in an unincorporated area and would like to access support. This guide is designed to help you. Because unincorporated areas in Los Angeles County are not cities, the County is responsible for providing services typically provided by an independent city, such as law enforcement, animal control, trash collection, road maintenance, library, and recreation services.

In Los Angeles County, unincorporated areas include more than 1 million residents, cover 2,600 square miles, and represent a tenth of the County population. Some unincorporated areas are as small as a couple of blocks. Other areas are similar in population and size to cities.

Unincorporated area residents are represented by the Los Angeles County Board of Supervisors. Each Supervisor is essentially mayor of the unincorporated communities they are elected to represent and is responsible for establishing policies and regulations that benefit all unincorporated area residents.

This guide will help you become familiar with and use the many services that Los Angeles County has to offer. There are many! The County's clinics and hospitals keep communities healthy. The Los Angeles County firefighters, public works personnel, and the Sheriff's Department's deputies keep communities safe, while County libraries, parks, and community centers keep residents cohesive with local festivals, fairs and farmers markets.

We hope you enjoy and find this guide helpful. Los Angeles County is committed to serving and enhancing neighborhoods, communities, and businesses.

**This digital guide will be regularly updated as additional information becomes available.**

For information about the guide, please contact:

Municipal and Unincorporated Area Services  
LA County Chief Executive Office  
Kenneth Hahn Hall of Administration  
500 W. Temple St.,  
Los Angeles 90012  
Email: [MUAS@ceo.lacounty.gov](mailto:MUAS@ceo.lacounty.gov)  
Web: [unincorporated.lacounty.gov](http://unincorporated.lacounty.gov)

Follow LA County on social media:  
**@countyofla**



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Scan to visit the Municipal & Unincorporated Services Area website where you can find the current guide for your District.





# Land Acknowledgment

Los Angeles County recognizes that we occupy land originally and still inhabited and cared for by the Tongva, Tataviam, Serrano, Kizh, and Chumash Peoples. We honor and pay respect to their elders and descendants — past, present, and emerging — as they continue their stewardship of these lands and waters. We acknowledge that settler colonization resulted in land seizure, disease, subjugation, slavery, relocation, broken promises, genocide and multigenerational trauma. This acknowledgment demonstrates our responsibility and commitment to truth, healing and reconciliation and to elevating the stories, culture and community of the original inhabitants of Los Angeles County. We are grateful to have the opportunity to live and work on these ancestral lands. We are dedicated to growing and sustaining relationships with Native peoples and local tribal governments, including (in no particular order) the:

- Fernandño Tataviam Band of Mission Indians
- Gabrielino Tongva Indians of California Tribal Council
- Gabrieleno/Tongva San Gabriel Band of Mission Indians
- Gabrieleño Band of Mission Indians – Kizh Nation
- San Manuel Band of Mission Indians
- San Fernando Band of Mission Indians

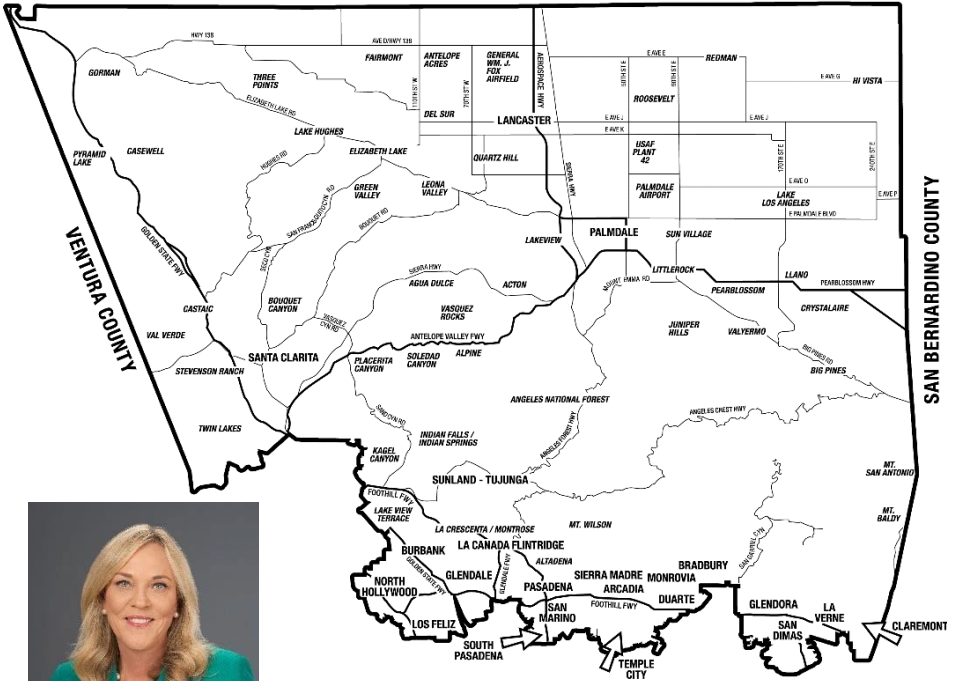
Developed over many months of collaboration with leaders from local Tribes, on November 1, 2022, the Board of Supervisors unanimously voted to adopt a Land Acknowledgment for Los Angeles County.

To learn more about the First Peoples of Los Angeles County, please visit the Los Angeles City/County Native American Indian Commission website at [anaic.lacounty.gov](http://anaic.lacounty.gov).

# Supervisory District Maps & Cities

## Fifth Supervisorial District Map

KERN COUNTY



### Kathryn Barger

Supervisor, Fifth District

Population: 1,896,455\*

Square Miles: 2,785.21

Email: [kathrynbarger.lacounty.gov](mailto:kathrynbarger.lacounty.gov)

Phone Number: (213) 974-5555

Email: [Kathryn@bos.lacounty.gov](mailto:Kathryn@bos.lacounty.gov)

Address: 869 Kenneth Hahn

Hall of Administration

500 W. Temple St.

Los Angeles 90012

\*2021 County Estimate



*Kathryn*  
**BARGER**

5<sup>th</sup> District Supervisor • County of Los Angeles

## Fifth District Cities and Communities

### Cities

Arcadia  
Bradbury  
Burbank  
Claremont  
Duarte  
Glendale  
Glendora  
La Cañada  
Flintridge  
La Verne  
(portion)  
Lancaster  
Monrovia  
Palmdale  
Pasadena  
San Dimas  
San Marino  
Santa Clarita  
Sierra Madre  
South Pasadena  
Temple City

**Los Angeles City**  
Angeles National  
Forest  
Hollywood Hills  
(portion)  
Lakeview Terrace  
Los Feliz  
North Hollywood  
(portion)  
Shadow Hills  
Sherman Oaks  
(portion)  
Studio City  
(portion)  
Sun Valley (portion)  
Sunland  
Toluca Lake  
Toluca Terrace  
Toluca Woods  
Tujunga  
Valley Village

### Unincorporated Areas

Acton  
Agua Dulce  
Altadena  
Anaverde  
Angeles National Forest  
Arcadia  
Bouquet Canyon  
Bradbury  
Canyon Country  
Castaic  
Claremont  
Del Sur  
Desert View Highlands  
Duarte  
East Covina  
East Lancaster  
East Pasadena  
Elizabeth Lake  
Glendora  
Hi Vista  
Kagel/Lopez Canyons  
La Crescenta-Montrose  
La Verne  
Lake Hughes  
Lake Los Angeles  
Leona Valley  
Littlerock  
Littlerock/Juniper Hills  
Littlerock/Pearblossom  
Llano  
Monrovia  
Newhall  
North Lancaster  
Northeast San Gabriel  
(portion)  
Padua Hills  
Palmdale  
Pearblossom/Llano  
Placerita Canyon

### Unincorporated Areas (continued)

Quartz Hill  
Roosevelt  
San Francisquito  
Canyon/ Bouquet  
Canyon  
San Pasqual  
Sand Canyon  
Saugus  
Saugus/Canyon Country  
South Antelope Valley  
South Edwards  
Southeast Antelope  
Valley  
Stevenson Ranch  
Sun Village  
Twin Lakes/ Oat  
Mountain  
Universal City  
Val Verde  
Valencia  
West Antelope Valley  
White Fence Farms

## **Fifth District – Field Offices**

If you have questions or concerns about your unincorporated community, please contact your local field office:

### **Antelope Valley**

42455 10th St., West,  
Ste. 104  
Lancaster, CA 93534  
Phone: (661) 726-3600  
Fax: (661) 942-5069

### **San Gabriel Valley**

215 N. Marengo Ave.,  
Ste. 120  
Pasadena, CA 91101  
Phone: (626) 356-5407  
Fax: (626) 568-0159

### **East San Gabriel Valley**

380 S. San Dimas Ave.,  
Ste. 202  
San Dimas, CA 91773  
Phone: (909) 394-2264  
Fax: (818) 993-5764

### **Santa Clarita Valley**

27441 Tourney Road,  
Ste. 120  
Santa Clarita, CA 91355  
Phone: (661) 287-3657  
Fax: (661) 254-4453

### **San Fernando Valley**

4130 Cahuenga Blvd.,  
Ste. 108  
Toluca Lake, CA 91602  
Phone: (818) 993-5170



# Frequently Requested Services

## **Consumer and Business Affairs**

**Services:** Consumer Complaints, Minimum Wage, Rent, Tenant and Landlord Matters, Scams, Mediation Requests, etc.

**Phone Number:** (800) 593-8222

**Email:** [info@dca.lacounty.gov](mailto:info@dca.lacounty.gov)

## **Office of Countywide Communications**

**Services:** Media inquiries and Public Records Act requests

**Phone Number:** (213) 974-1311

**Email:** [pio@ceo.lacounty.gov](mailto:pio@ceo.lacounty.gov)

## **Public Social Services**

**Services:** EBT, CalFresh, General Relief, Medi-Cal, In-Home Supportive Services, etc.

**Phone Number:** (866) 613-3777

## **Public Works**

**Services:** Building Permits, Road Maintenance, Trash Collection, Water Resources, Graffiti Removal, etc.

**Phone Number:** (626) 458-5100

**Email:** [DPWinfo@dpw.lacounty.gov](mailto:DPWinfo@dpw.lacounty.gov)

## **Registrar-Recorder/County Clerk**

**Services:** Candidate Filings, Campaign Finance, Election Resources and Information, Birth, Death & Marriage Records, Property Document Recording, Real Estate Records, Fictitious Business Names/DBA, Marriage Licenses and Ceremonies

**Phone Number:** (800) 201-8999

**Email:** [recorder@rrcc.lacounty.gov](mailto:recorder@rrcc.lacounty.gov)

## **Treasurer and Tax Collector**

**Services:** Pay Property Taxes, General Property Tax Questions, Business Licenses, Auctions, Liens, etc.

**Phone Number:** (213) 974-2111

**Web:** [ttc.lacounty.gov/public-inquiries/](http://ttc.lacounty.gov/public-inquiries/)

***For all other inquiries, contact the LA County Operator at (213) 974-1234.***

# Directory of Services

*Alphabetical by agency/department and/or subject*

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## **211 LA County**

Provides health and human service resources and municipal service information.

Phone number: 2-1-1

Those unable to reach 2-1-1 service: (800) 339-6993

TTY/TDD# (phone for hearing impaired): (800) 660-4026

Website: [211la.org](http://211la.org)

## **988 Suicide & Crisis Lifeline**

Phone number: 9-8-8

Website: [988lifeline.org](http://988lifeline.org)

## **Ambulatory Care Network**

Phone Number: (844) 804-0455

Website: [dhs.lacounty.gov/our-locations/](http://dhs.lacounty.gov/our-locations/)

## **Animal Care and Control**

Phone Number: (800) 253-3555

Website: [animalcare.lacounty.gov/contact-us/](http://animalcare.lacounty.gov/contact-us/)

## **Auditor Controller**

Phone Number: (213) 974-8301

Email: [constituent@auditor.lacounty.gov](mailto:constituent@auditor.lacounty.gov)

Website: [auditor.lacounty.gov/contact-page/](http://auditor.lacounty.gov/contact-page/)

## **Bee Nuisance**

Phone Number: (800) 233-9279

Website: [acwm.lacounty.gov/nuisance-bee-complaint/](http://acwm.lacounty.gov/nuisance-bee-complaint/)

## **Building Permits**

Phone Number: (626) 458-3173

Website: [pw.lacounty.gov/building-and-safety/contactus](http://pw.lacounty.gov/building-and-safety/contactus)

## **California Highway Patrol**

Phone Number: (800) 835-5247

Website: [chp.ca.gov/home/contact-us](http://chp.ca.gov/home/contact-us)

### **Code Enforcement**

Website: [pw.lacounty.gov/building-and-safety/codeenforcement/](http://pw.lacounty.gov/building-and-safety/codeenforcement/)

### **Emergency Survival Program**

Phone Number: (323) 980-2260

Website: [ready.lacounty.gov/emergency-survival-guide/](http://ready.lacounty.gov/emergency-survival-guide/)

### **Farmers Markets Directory**

Phone Number: (562) 622-0426

Website: [acwm.lacounty.gov/certified-farmers-market/](http://acwm.lacounty.gov/certified-farmers-market/)

### **Fire Department**

Phone Number: (323) 881-2411

(For emergencies, please call 9-1-1)

Email: [info@fire.lacounty.gov](mailto:info@fire.lacounty.gov)

Website: [fire.lacounty.gov/contact-us/](http://fire.lacounty.gov/contact-us/)

### **Garage Conversion Violations**

Phone Number: 2-1-1/(213) 974-6453

Email: [ZoningEnforcement@planning.lacounty.gov](mailto:ZoningEnforcement@planning.lacounty.gov)

Website: [planning.lacounty.gov/enforcement/report-a-violation/](http://planning.lacounty.gov/enforcement/report-a-violation/)

### **Graffiti Removal**

Phone Number: (800) 675-4357

Website: [pw.lacounty.gov/general/graffiti.cfm](http://pw.lacounty.gov/general/graffiti.cfm)

### **Homeless Services**

Phone: (800) 548-6047/2-1-1

Website: [lahsa.org/get-help](http://lahsa.org/get-help)

### **Hospitals**

Phone Number: (844) 804-0055

Website: [dhs.lacounty.gov/our-services/emergency-services/](http://dhs.lacounty.gov/our-services/emergency-services/)

### **Illegal Dumping**

Phone Number: (888)-8DUMPING (888-838-6746)

Email: [dumping@pw.lacounty.gov](mailto:dumping@pw.lacounty.gov)

Website: [pw.lacounty.gov/epd/illdump/support.cfm](http://pw.lacounty.gov/epd/illdump/support.cfm)

### **Libraries**

Phone Number: (562) 940-8462

Website: [lacountylibrary.org/contactus/](http://lacountylibrary.org/contactus/)

**Medical Examiner**

Phone Number: (323) 343-0512

After hours phone number: (323) 343-0714

Email: [info@coroner.lacounty.gov](mailto:info@coroner.lacounty.gov)

Website: [me.lacounty.gov/contact-us/](http://me.lacounty.gov/contact-us/)

**Metro**

Phone Number: (323) 466-3876

Email: [planatrip@metro.net](mailto:planatrip@metro.net)

Website: [metro.net/about/contacts/](http://metro.net/about/contacts/)

**Older Adult Programs**

Phone Number: (800) 510-2020

Website: [lacountyad.org/](http://lacountyad.org/)

**Parks & Recreation**

Phone Number: (626) 588-5364

Email: [info@parks.lacounty.gov](mailto:info@parks.lacounty.gov)

Website: [parks.lacounty.gov/contact-us/](http://parks.lacounty.gov/contact-us/)

**Property Tax Information**

Phone Number: (213) 974-2111

Website: [ttc.lacounty.gov/public-inquiries/](http://ttc.lacounty.gov/public-inquiries/)

**Public Health Centers** (including clinical services)

Phone Number: (213) 240-8040

Email: [chs@ph.lacounty.gov](mailto:chs@ph.lacounty.gov)

Website: [publichealth.lacounty.gov/chs/phcenters.htm](http://publichealth.lacounty.gov/chs/phcenters.htm)

**Recycling Programs**

Phone Number: (888) CLEAN LA / (888) 253-2652

Email: [cdrp@pw.lacounty.gov](mailto:cdrp@pw.lacounty.gov)

Website: [pw.lacounty.gov/epd/drp/](http://pw.lacounty.gov/epd/drp/)

**Sheriff's Department**

Phone Number: (213) 229-1700

For emergencies, call 9-1-1

Website: [lasd.org/contact-us/](http://lasd.org/contact-us/)

**Southern California Edison**

Phone Number: (800) 655-4555

Website: [sce.com/customer-service/contact-us](http://sce.com/customer-service/contact-us)

**Southern California Gas Company**

Phone Number: (877) 238-0092

Website: [socalgas.com/about-us/contact-us](https://socalgas.com/about-us/contact-us)

**Street Lighting**

Phone Number: (800) 618-7575

Website: [pw.lacounty.gov/tnl/streetlights/?action=contacts](https://pw.lacounty.gov/tnl/streetlights/?action=contacts)

**Street Maintenance**

Phone Number: (626) 458-4923

Website: [pw.lacounty.gov/gmed/lacroads/Contact.aspx](https://pw.lacounty.gov/gmed/lacroads/Contact.aspx)

**Transportation** (including shuttle services)

Phone Number: (888) 524-6287

Website: [pw.lacounty.gov/transit/Shuttles.aspx#pageTitle](https://pw.lacounty.gov/transit/Shuttles.aspx#pageTitle)

**Trash Collection**

Phone Number: (888) CLEAN LA / (888) 253-2652

Website: [dpw.lacounty.gov/epd/cleanla/TrashCollection.aspx](https://dpw.lacounty.gov/epd/cleanla/TrashCollection.aspx)

**Tree Maintenance**

Phone Number: (800) 675-4357

Website: [pw.lacounty.gov/rmd/parkwaytrees/](https://pw.lacounty.gov/rmd/parkwaytrees/)

**Unlicensed Cannabis Business (Reporting)**

Email: [cannabis@lacounty.gov](mailto:cannabis@lacounty.gov)

Website: <https://pw.lacounty.gov/explore-public-works/report-a-problem/>  
or via “The Works” App.

**Unpermitted Street Food Operations**

Phone: (626) 430-5500

Email: [ehvip@ph.lacounty.gov](mailto:ehvip@ph.lacounty.gov)

Website: [publichealth.lacounty.gov/eh/business/unpermitted-street-food.htm](https://publichealth.lacounty.gov/eh/business/unpermitted-street-food.htm)

**Voter and Election Information**

Phone Number: (800) 815-2666

Email: [voterinfo@rrcc.lacounty.gov](mailto:voterinfo@rrcc.lacounty.gov)

Website: [lavote.gov/home/voting-elections](https://lavote.gov/home/voting-elections)

**Yard Sale Ordinance**

Phone Number: (213) 974-6453

Email: [zoningenforcement@planning.lacounty.gov](mailto:zoningenforcement@planning.lacounty.gov)

Website: [case.planning.lacounty.gov/yard](https://case.planning.lacounty.gov/yard)

Los Angeles County

# The Works



## **The Works lets you report:**

- Potholes, graffiti, and street sweeping
- Suspected property violations
- Incidents of illegal dumping
- Facility and Trail Maintenance

**Keep up-to -date** with Public Works' latest news on road closures and upcoming events

**Locate** the nearest Public Works office and other services

**Now available with Spanish translation.  
Ahora disponible en Español**



## About LA County

LA County was established on Feb. 18, 1850 as one of California's original 27 counties, just months after California was granted statehood and roughly two years after California became American territory under a treaty ending the Mexican- American war.

The County's original boundaries encompassed an area along the coast between Santa Barbara and San Diego that included present-day Orange County and parts of Ventura and Riverside counties. That map changed dramatically over the years, with LA County at one point stretching all the way east to the state's borders with Nevada and Arizona. By 1889, when Orange County was established, LA County occupied an area that roughly mirrored its modern-day boundaries. LA County now covers 4,084 square miles of land area, including Santa Catalina Island. It is bordered on the north by Kern County, on the east by San Bernardino County, on the south by Orange County and on the west by Ventura County and the Pacific Ocean.

It is the most populous county in the US, with more than 9.7 million residents—a number exceeded by only 10 states—and approximately one-quarter of all California residents live here. It is a charter county and its governing body is the five-member Board of Supervisors, created by the Legislature in 1852.

The County has a multi-billion dollar budget that is funded by federal, state and local revenues. Unlike the State or any of the 88 cities within LA County's jurisdiction, the County does not have the broad authority to assess taxes, but it generates local revenues through both property and sales taxes. It uses its overall budget to provide a wide range of programs and services to its residents. Traditional services mandated by State law include public healthcare and health protection, public social services, child welfare, law enforcement, managing elections, property assessment and tax collection. Other services include affordable housing, economic development, libraries, parks and recreation, arts and cultural programming, and anti-racism and justice reform efforts. More specialized services include flood control, water conservation and agricultural enforcement. In all, the County has 38 departments and a dedicated workforce of more than 100,000 employees to carry out this important work.

There are 88 cities within the County, each with its own city government. Roughly 65% of the County—more than 2,600 square miles—is unincorporated. For the more than one million people living in those areas, the Board of Supervisors serves as their "city council" and County departments provide municipal services like fire and paramedic services, animal care and control, water, road maintenance and trash collection.

Unlike federal and state governments, which rely on a separation of powers, the Board of Supervisors has executive, legislative and quasi-judicial powers. It sets policy and appoints all department heads other than the assessor, district attorney and sheriff, who are elected officials. Each member of the Board is elected to a four-year term by the voters in their respective district and is subject to a three-term limit. Under the State's Brown Act, with limited exceptions, all meetings of the Board are open to the public, and we welcome your participation in County government.

For more information:

- LA County Maps and Geography: [lacounty.gov/government/about-la-county/maps-and-geography](https://lacounty.gov/government/about-la-county/maps-and-geography)
- LA County 2023-24 Final Adopted Budget: [ceo.lacounty.gov/budget](https://ceo.lacounty.gov/budget)
- Los Angeles County Board of Supervisors: [bos.lacounty.gov/](https://bos.lacounty.gov/)



