The following sign templates may be customized by Partners (in languages supported) and printed by Partners to ensure community members visiting QAC/QAK locations receive information regarding location, hours, assistance available, and QAC/QAK guidelines tips.

The following signs will be provided in the 13 threshold languages at a later date. Partners may translate in additional languages to meet the language and/or accommodations (e.g., braille and large print) needs for community members using your QAC/QAK location.



**California Complete Count**

**Outreach Partner**

If you need accommodations or in-language support, please see a member of our team for assistance.

If site is not staffed, please call the

U.S. Census Bureau at:

**844-330-2020**



**California Complete Count**

**Outreach Partner**

To allow for privacy of community members, please maintain a reasonable distance.

This area may be used for partner customization or may be deleted before printing.



**California Complete Count**

**Outreach Partner**

**Questionnaire Assistance Center/Kiosk Tips:**

* This device is provided to respond to the 2020 Census
* Ensure your online responses are entered at <https://my2020census.gov/>.

 **Tip:** Look for “https” in the beginning of the website address and the image of a padlock to indicate this is a secure website. 

* Misuse of devices is not allowed.
* Report suspicious activity to QAC/QAK host or team member.
* Staff & volunteers are **not** employees or representatives of the U.S. Census Bureau.
* The U.S. Census Bureau protects your information by law once your response is submitted.
* We encourage you to complete your questionnaire. Should you require assistance, please ask staff and volunteers for assistance as needed.
* Call the U.S. Census Bureau if you need additional assistance at: **844-330-2020**
* **Close the browser once your response is complete.**

This area may be used for partner customization or may be deleted before printing.



**California Complete Count**

**Outreach Partner**

Questionnaire Assistance Center Operational Hours

|  |  |
| --- | --- |
| **Day of the Week** | **Operating Hours** |
| Monday: |  |
| Tuesday: |  |
| Wednesday: |  |
| Thursday: |  |
| Friday: |  |
| Saturday: |  |
| Sunday: |  |

This area may be used for partner customization or may be deleted before printing.



**California Complete Count**

**Outreach Partner**

Questionnaire Assistance Kiosk

Operational Hours

|  |  |
| --- | --- |
| **Day of the Week** | **Operating Hours** |
| Monday: |  |
| Tuesday: |  |
| Wednesday: |  |
| Thursday: |  |
| Friday: |  |
| Saturday: |  |
| Sunday: |  |

This area may be used for partner customization or may be deleted before printing.



**California Complete Count**

**Outreach Partner**

Questionnaire Assistance Center

This area may be used for partner customization or may be deleted before printing.



**California Complete Count**

**Outreach Partner**

Questionnaire Assistance Kiosk

This area may be used for partner customization or may be deleted before printing.



**California Complete Count**

**Outreach Partner**

Questionnaire Assistance Center



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**California Complete Count**

**Outreach Partner**

Questionnaire Assistance Kiosk



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**California Complete Count**

**Outreach Partner**

Questionnaire Assistance Center 

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**California Complete Count**

**Outreach Partner**

Questionnaire Assistance Kiosk



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**California Complete Count**

**U.S. Census Bureau**

**In-Language Phone Assistance**

|  |  |
| --- | --- |
| **English**  **844-330-2020** | **Spanish**  **844-468-2020** |
| **Chinese (Mandarin)**  **844-391-2020** | **Chinese (Cantonese)**  **844-398-2020** |
| **Vietnamese**  **844-461-2020** | **Korean**  **844-392-2020** |
| **Russian**  **844-417-2020** | **Arabic**  **844-416-2020** |
| **Tagalog**  **844-478-2020** | **Polish**  **844-479-2020** |
| **French**  **844-494-2020** | **Haitian Creole**  **844-477-2020** |
| **Portuguese**  **844-474-2020** | **Japanese**  **844-460-2020** |
| **Telephone Display Device (TDD)**  **844-467-2020** | |

**Note: Individuals do not need a mailer/code to respond via phone or online.**