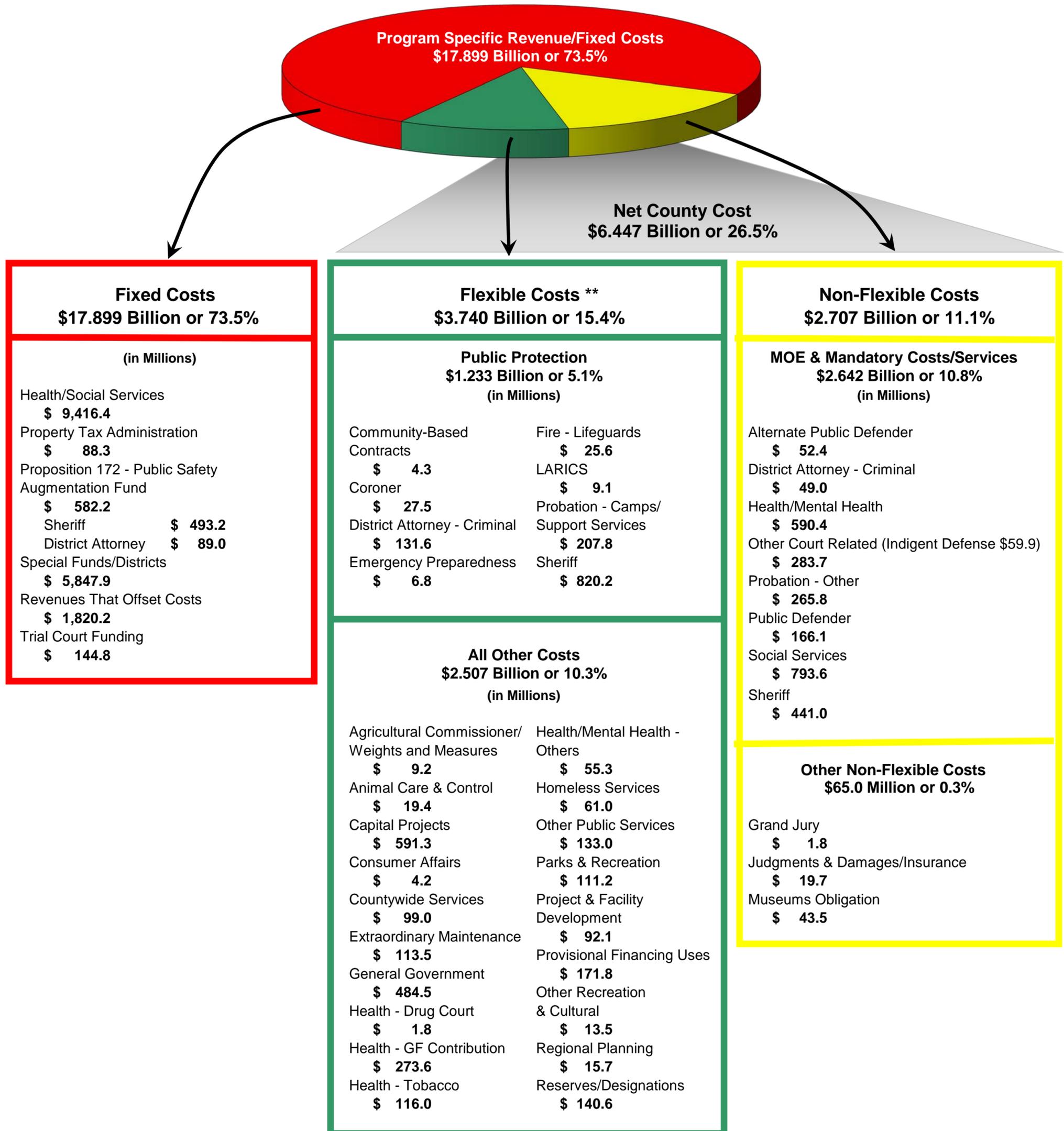


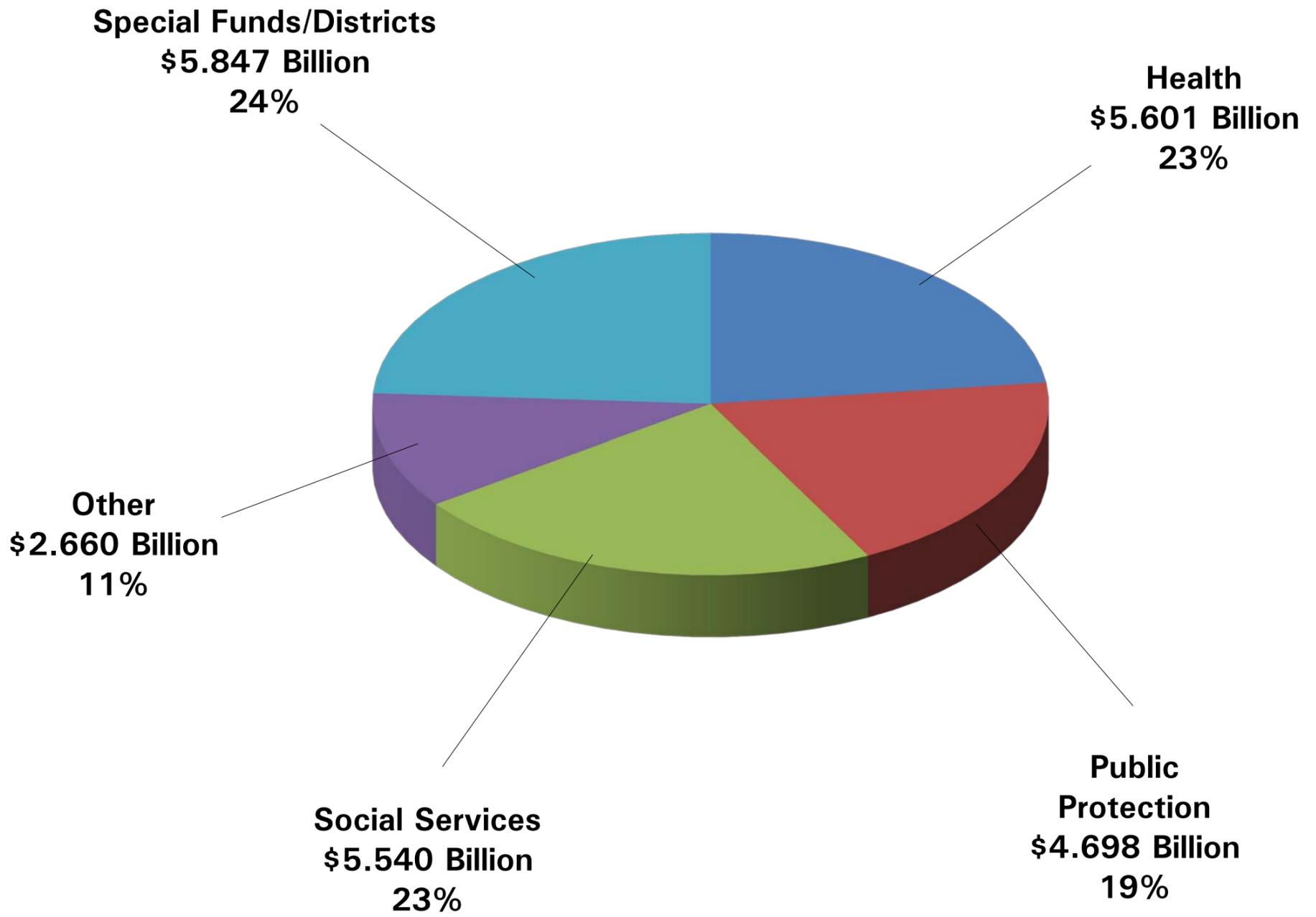
County of Los Angeles
 2011-12 Final Adopted Budget
 \$24.346 Billion*
Mandated vs. Discretionary Costs



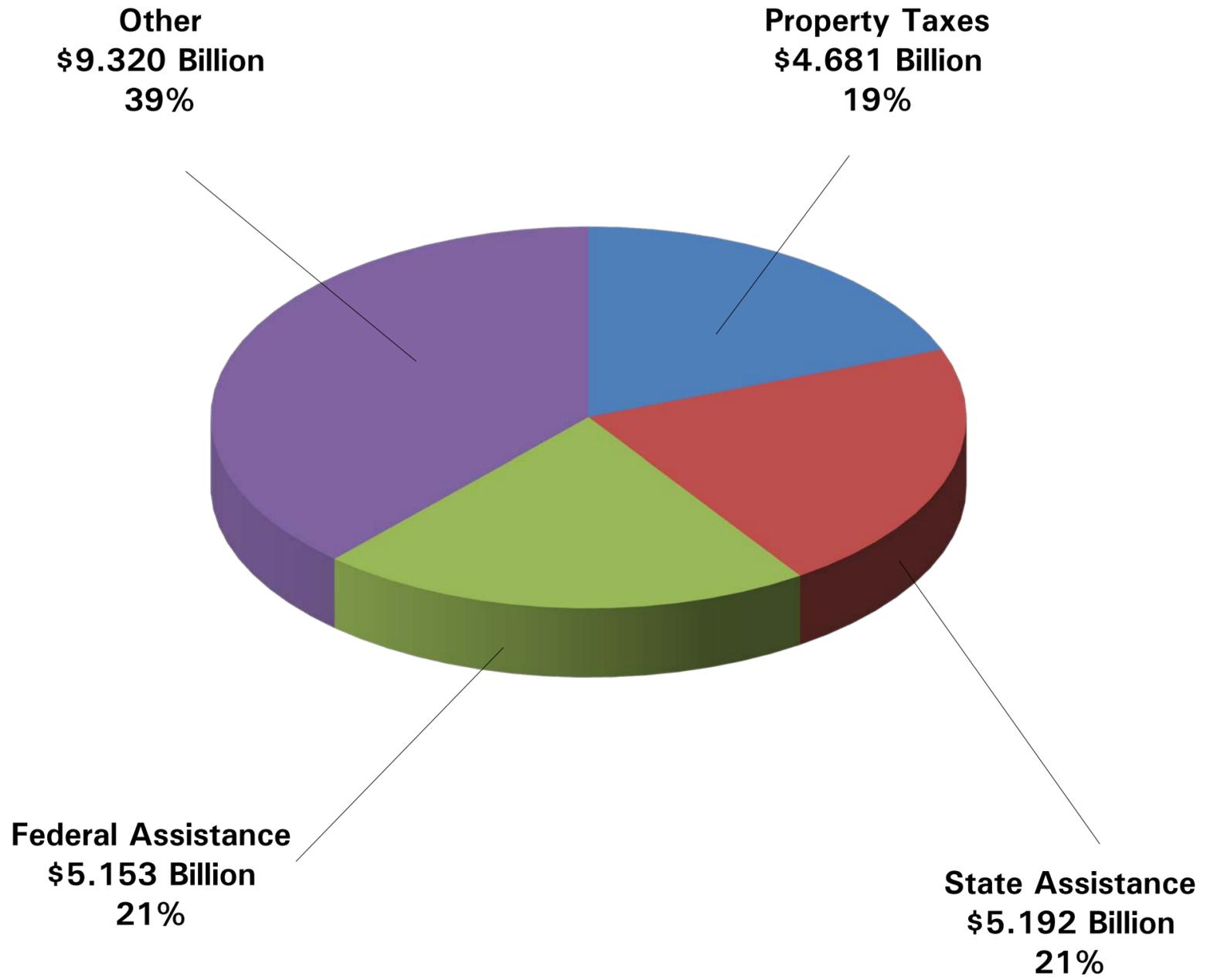
* Excludes major interfund transfers of revenue that would artificially inflate the size of the total County budget.

** Flexible Costs include one-time only expenditures and mandatory functions with discretionary service levels.

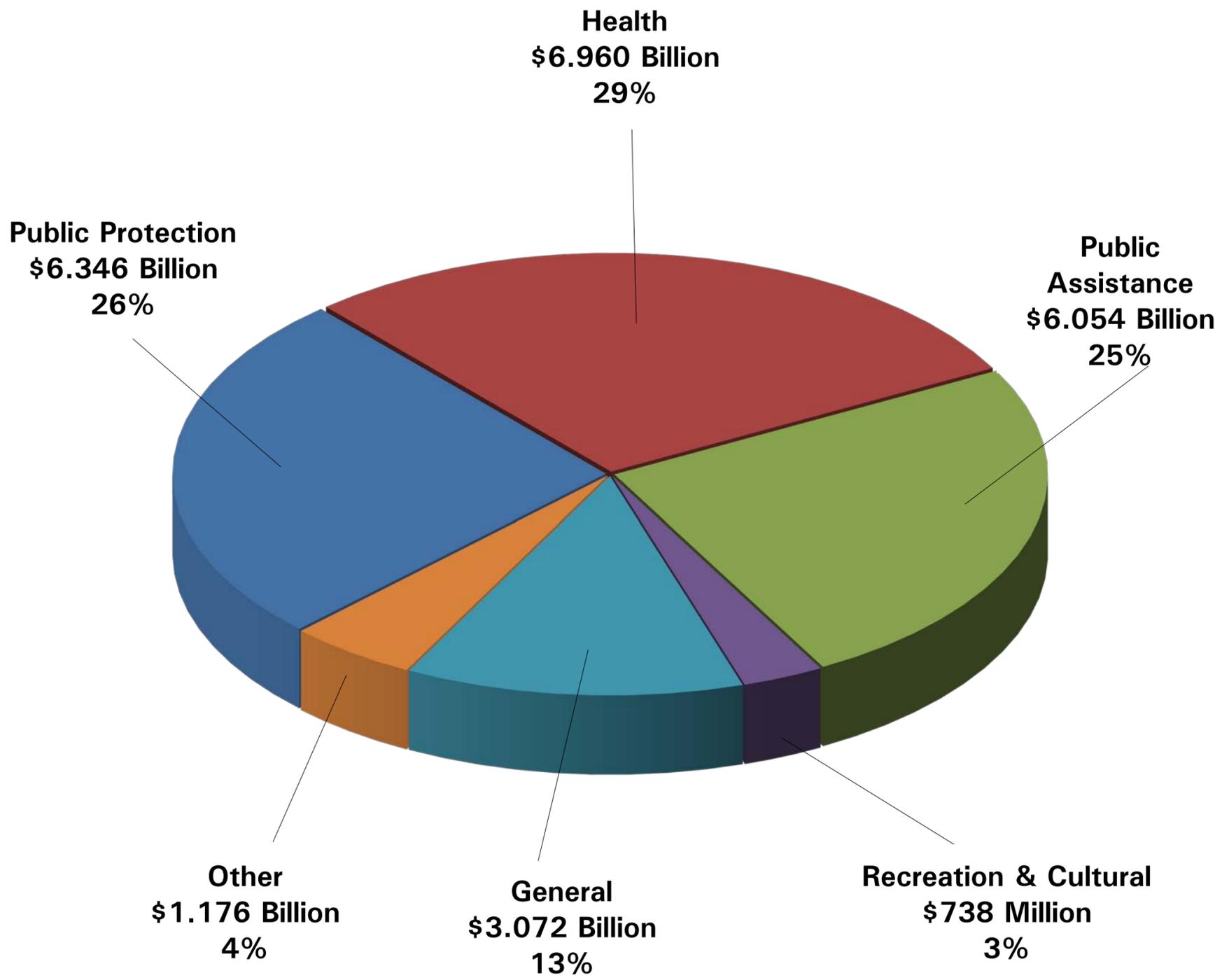
**Los Angeles County
2011-12 Final Adopted Budget
Total Requirements
\$24.346 Billion**



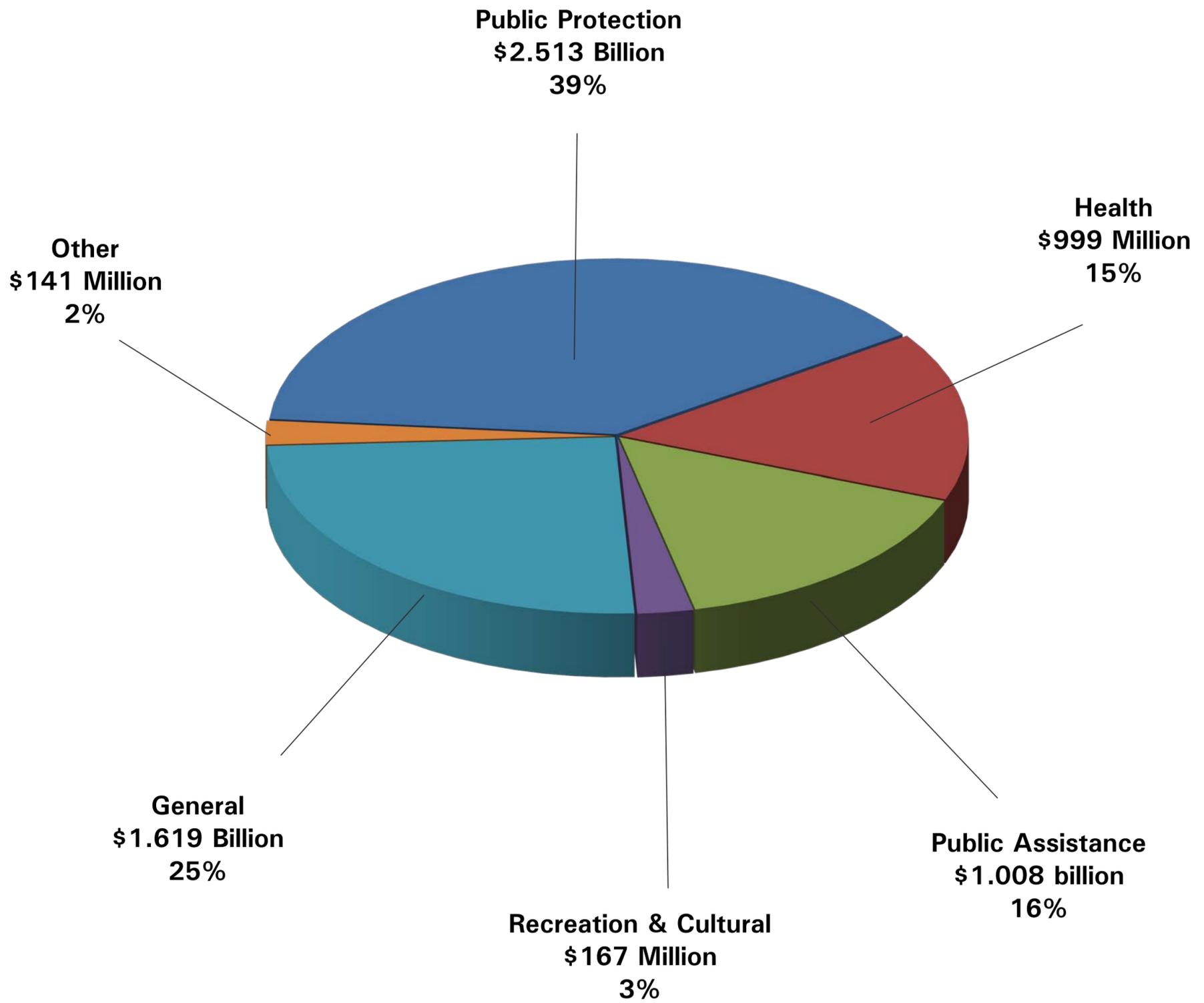
Los Angeles County
2011-12 Final Adopted Budget
Total Resources
\$24.346 Billion



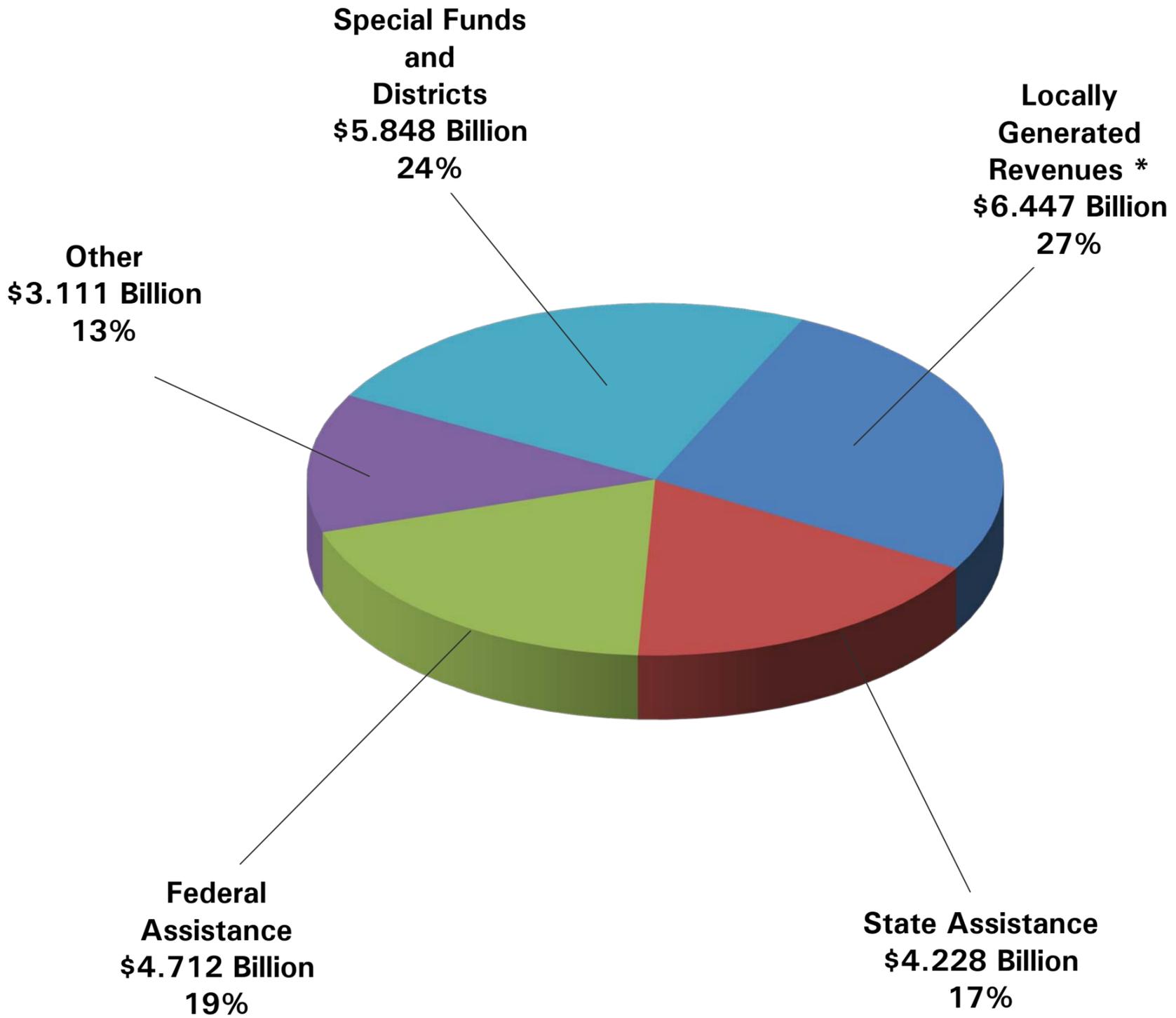
**Los Angeles County
2011-12 Final Adopted Budget
Total Cost by Function
\$24.346 Billion**



**Los Angeles County
2011-12 Final Adopted Budget
Total Net County Cost by Function
\$6.447 Billion**



**Los Angeles County
2011-12 Final Adopted Budget
Total Revenue
\$24.346 Billion**

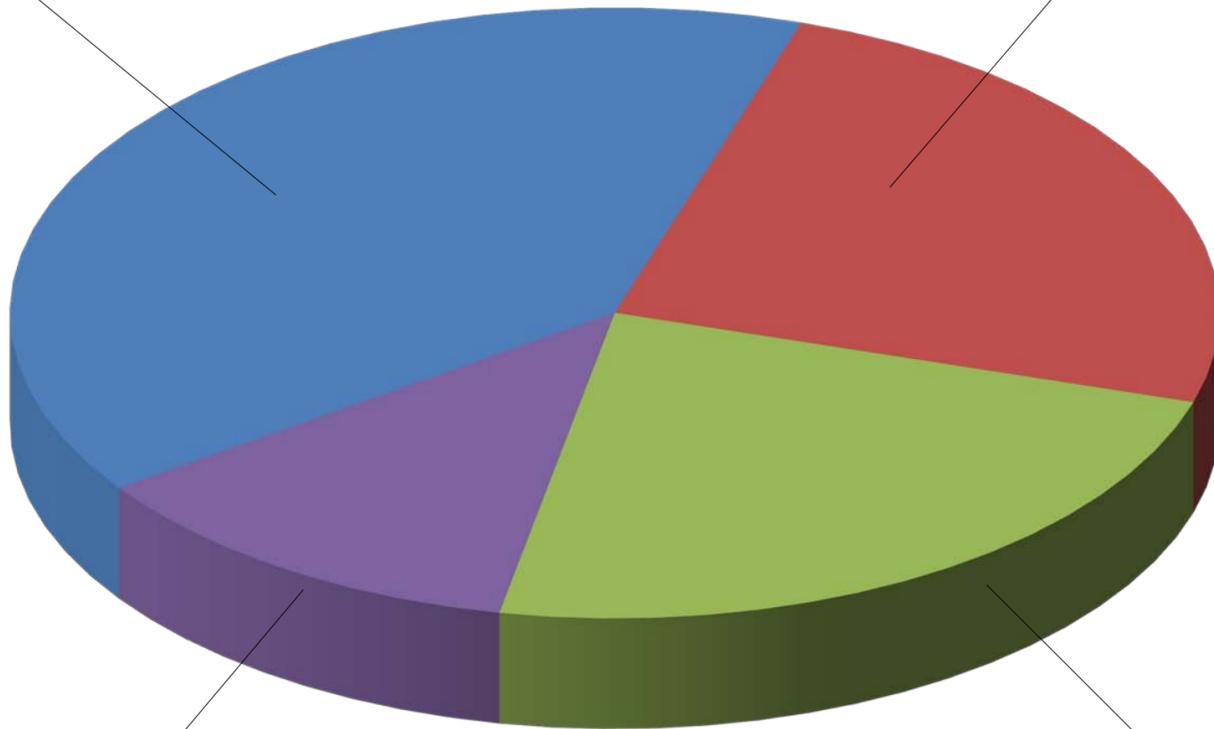


* Locally Generated Revenues include: Property Taxes (\$3.751 billion), Other Taxes 'Triple Flip' (\$11 million), Other Taxes NDR & Utility User Taxes (\$135 million), Sales Tax (\$36 million), Home Owners' Property Tax Relief (\$21 million), State Realignment - VLF (\$422 million), Fund Balance (\$1.602 billion), Cancelled Reserves (\$257 million), Other Non Departmental Revenues (\$212 million).

**Los Angeles County
2011-12 Final Adopted Budget
Total Revenue General Fund
\$16.230 Billion**

**Locally
Generated
Revenues
\$6.447 Billion
40%**

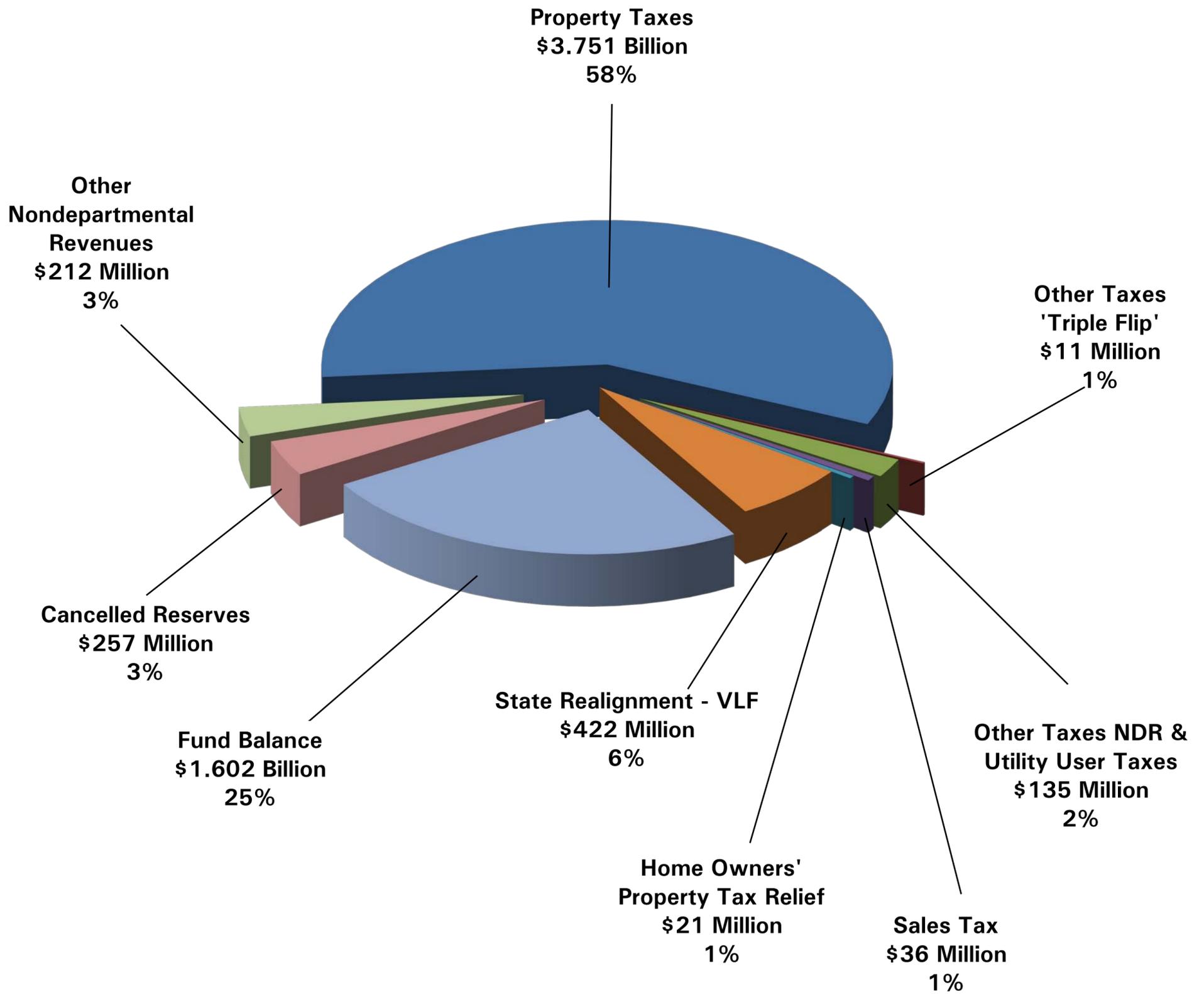
**State Assistance
\$4.013 Billion
25%**



**Other
\$1.984 Billion
12%**

**Federal
Assistance
\$3.786 Billion
23%**

**Los Angeles County
2011-12 Final Adopted Budget
Locally Generated Revenues
\$6.447 Billion**





LOS ANGELES COUNTY ANNUAL REPORT



GLORIA MOLINA SUPERVISOR, 1ST DISTRICT

Each of us represents 2 million people, which means Los Angeles County has over 10 million people.

We have a budget of almost \$24 billion dollars and unfortunately not enough money to address all of our issues.

We're responsible for a whole series of over-arching issues within all of Los Angeles County, like mental health issues, health services, custody issues, law enforcement, a lot of those types of issues.

And, many times when there are cutbacks they are in many instances because we are not mandated to provide those services, so they are the first ones on the chopping block.

But, we try very hard again to honor our responsibilities.

Our libraries are some of the most precious things that we have.

They're the place where everyone goes.

I know when I was a kid that was my haven and so we work very hard to maintain expand and continue to provide those library services.

Our parks, green space, are essential.

We work very hard to find those ways to maintain, sustain, and expand services and recreation in our parks.

Many of us roll up our sleeves and work very hard to hold departments accountable for waste, fraud, trying to make sure we have efficiencies there and then trying to have a budget that's sustainable all of the time so that we're delivering services and not getting into situations like we are today where many other Municipal governments and state governments are laying off people.

We've been able to hold onto every single one of our employees through mechanisms not only because we've been frugal in the past but making sure that we are running a very tight fiscal operation.

So, that kind of public integrity to me is one of the most important things we do.



LOS ANGELES COUNTY ANNUAL REPORT



MARK RIDLEY-THOMAS SUPERVISOR, 2ND DISTRICT

The County has a big role to play in everyone's life – not just within the County, but in adjacent communities as well.

The safety net that is the emergency services safety net is a clear example of that big role, just think of what circumstances would be without it.

Our network of clinics, our network of hospitals, makes a big difference.

The County of Los Angeles and its workforce has made a big difference.

One stellar example is the Martin Luther King Center for Health.

And, I can tell you it is the first phase of the Martin Luther King Medical Complex in Watts and Willowbrook that will be of value to the entire County of Los Angeles.

It is what we do to make sure that the safety net is secure.

This county has played a significant role by keeping its entire workforce employed.

That's 100,000 employees, none of whom have been laid off during this time of economic crisis. That's huge!

If we just laid 10 percent off, that would be 10,000 people who are jobless.



LOS ANGELES COUNTY ANNUAL REPORT



ZEV YAROSLAVSKY SUPERVISOR, 3RD DISTRICT

We have a hundred thousand employees. We are the largest employer in the County, private or public, so this is a big organization. And when we act, when we govern, we have an impact on the rest of Southern California.

To paraphrase Prince Metternich, “when Los Angeles County sneezes, the rest of California catches a cold.”

When we decide to go into an area of, say, environmental protection and ban the use of Styrofoam cups, that’s a 100,000 person organization behind the cause of banning Styrofoam cups to try to clean up the environment.

When we decide that we want to put letter grades on restaurants so people have an idea what the quality of food is and the quality of public health is in these restaurants are, and 60 or 70 cities in the County follow suit with us, that has a tremendous impact on every man, woman, and child in those communities.

Most of our county services being human services, you really feel the pressure of knowing that every time you make a cut, every time you have to make a tough fiscal decision, that it’s not just an accounting decision, it’s a decision that’s going to impact somebody’s life and very well may be the difference between life and death.



LOS ANGELES COUNTY ANNUAL REPORT



DON KNABE SUPERVISOR, 4TH DISTRICT

The County of Los Angeles is the largest County - not only in California but the largest in America. Our charge is really what the cities don't want to do.

When you look at it, we're basically a level between the state and local governments and we do most of the things the cities don't want to do, such as healthcare.

And, I always tell groups, "You know, if you pick a letter from A to Z, pick a letter, and I will give you something how the county government affects your life." It could be the Assessor's office to zoning to X-rays to all points in between.

You go get a gallon of gas, there's a sticker on the gas pump, and it says "Weights and Measure." Guess who does that? It's us!

We are the ultimate safety net.

We are responsible for the lives of those that can't fend for themselves.

We are the safety net by law, that's our responsibility to take care of the people, and that's really what we do each and every day whether it be welfare, food stamps, healthcare, whatever it may be.

But, at the end of the day if you look at this Board, most of our votes are 5-0 some are 4-1, a few propositions that may be on a ballot that are political and may split down party lines, but at the end of the day our job is to fix the problems, to help people, that's what we really are, we are in the people business.



LOS ANGELES COUNTY ANNUAL REPORT



MICHAEL D. ANTONOVICH 5TH DIST. / 2011 COUNTY MAYOR

The issue we have is having a balanced budget when you have the state and the federal government giving us mandates that are not fully funded.

Then, that makes it very difficult for local governments to provide those services without being subject to lawsuits and litigation.

Since I initiated the Quality and Productivity Commission many years ago, we have now saved over \$3 billion in savings by bringing in together the public sector and the private sector to find ways of delivering our services more economically.

We expanded the trails by 25 percent, which is very important for the equestrian community.

Secondly, we put in the Olive View Mental Health Facility that provides treatment and care for the severely, mentally ill.

We put in gymnasiums in our communities, a waterpark in Lake Los Angeles, and expanded our libraries.

In January we had instituted the grading system for convalescent hospitals. Prior to that, people did not know until after they visited a loved one what type of condition those hospitals had.

Many times that was too late to make any changes.

By putting in a grading system, you will know up front how they grade on a five star grading system. If a hospital, convalescent hospital, is low in their ratings, you don't want to put a loved one there.



LOS ANGELES COUNTY ANNUAL REPORT



WILLIAM T FUJIOKA CHIEF EXECUTIVE OFFICER

We're doing something new with our Annual Report this year. Throughout this multimedia report, we're bringing you our best stories of the year and information on how we're working for you here in the County.

It's been my honor to serve in local government for over 35 years and I've never seen our community face economic challenges as difficult as those we've been through the past four years. Just as your families have weathered the recession, Los Angeles County has also had several consecutive years of budget cuts and belt-tightening. Despite that, we've been able to preserve our core mission of providing critical services to you and your community.

Throughout four years of budget cuts, we've managed to avoid widespread layoffs and service cuts. We've kept our cuts to a minimum through countless out-of-the box ideas and solutions that have come from across our County departments.

I'm particularly proud of our Efficiency Initiative. Ideas have ranged from saving on our electric bills by putting computers in sleep mode at night, to big ideas like switching from name-brand to identical, generic medications in our health department. These many ideas add up – so far we've saved over 218 million dollars, which we've been able to redirect into programs and services that you rely on every day.

We've kept our libraries and hospitals open, our beaches and parks clean, and our Sheriff's deputies, firefighters, and other first responders on the job protecting your community. It's through the strong leadership and fiscal discipline of our Board of Supervisors that we've been able to do this. At the same time, our success is also a direct testament of the work and commitment of the men and women of this organization – the 100,000 employees of Los Angeles County who are working for you every day.



LOS ANGELES COUNTY ANNUAL REPORT



WENDY L. WATANABE AUDITOR-CONTROLLER

In Fiscal Year 2010-11, the Department of Auditor-Controller continued to provide expert advice and leadership in business and financial practices to promote integrity, accountability, compliance and innovation. Our vision is to inspire and elevate public trust in

County government by safeguarding the County's financial integrity, advocating and implementing best practices, and ensuring compliance with mandates and fiduciary responsibilities.

Some of our notable accomplishments this year:

- We issued over 100 audit reports, many of which have identified significant potential savings, cost recovery, and areas for improvement in operations.
- We discouraged County fraud by completing 1,081 criminal and administrative investigations of misconduct and wrongdoing by County employees and contractors.
- We responded to special Board orders such as the financial review of the City of Bell, which we offered recommendations to improve the City's fiscal controls. We also assisted Bell taxpayers by identifying and refunding \$2.8 million to approximately 6,000 property owners who had been overcharged on their property taxes.
- We have also completed a staffing accountability review of 6,000 employees at Probation Department to ensure all staff on payroll were bonafide employees.
- As the data custodian for Los Angeles County, we continue to safeguard property tax, payroll, financial, time keeping, procurement and human resources systems to ensure financial integrity.

In that regard:

- We successfully converted a 30-year old payroll system and transformed 100,000+ employees' bi-monthly payroll process using an integrated, web-based system – eCAPS/eHR.
- We implemented paperless payroll warrants so County employees can now view their pay statements electronically, without waiting for delivery of a printed paystub.
- We implemented a Contract Dashboard, which provided a comprehensive contract activity report for all contracts within Los Angeles County. We also created a Contract Alert and Reporting Database, which provides a common place for County contract administrators to share valuable and informed contractor information.

This year, we continue the pace we set last year to strive for innovation, efficiency, and prudence while maintaining the highest level of professional standards.

<http://auditor.lacounty.gov>



LOS ANGELES COUNTY ANNUAL REPORT



ANDREA SHERIDAN ORDIN COUNTY COUNSEL

The talented and diverse lawyers in our Los Angeles County Office of County Counsel, along with lawyers in firms throughout the County, provide legal advice to the Board of Supervisors, County departments, and other related public agencies.

We're lawyers. So often we are in state and federal courtrooms, vindicating the policies and programs developed by the County, and defending our policies and people when challenged. But just as important, we work daily with our clients to develop solutions and promote their programs to serve County residents. Notably this year – our team worked hand-in-hand with the Department of Health Services to prepare for health care reform in 2014, clearing legal hurdles so that the County can provide the high-quality and cost-effective medical care you deserve.

This year, 100 of our lawyers, working with the Department of Children and Family Services represented the interests of the more than 30,000 abused and neglected children under the care of the County. Our lawyers handled over 10,000 dependency hearings and filed more than 500 court pleadings in the appellate courts to ensure a safe and nurturing environment for those children.

Working with the Departments of Public Works, Beaches and Harbors, and Parks and Recreation, our lawyers focused on providing a better quality of life for our residents, keeping beaches and parks clean, protecting against the unlawful uses of residential and business property, and assisting in sensible and protective land use planning.

We advise and try lawsuits for our first responders, and the wide range of departments in the justice system -- the County Fire Department, the Sheriff, the Probation Department, District Attorney, Public Defender and Alternate Public Defender.

But, lawsuits against the County cost the taxpayers when the County wins – the taxpayers still pay the cost of defense. We strive to reduce those costs and avoid expensive protracted litigation, so that services are enhanced. The best defense is assuring that our 100,000 employees perform with skill, professionalism and comply with laws, regulations and County policies. This year we trained thousands of employees on the complex rules which guide their conduct.

It is an honor to work with the lawyers serving the County and the many Departments working to serve you. We thank you for your support.

<http://counsel.lacounty.gov>



LOS ANGELES COUNTY ANNUAL REPORT



DR. ARTURO DELGADO OFFICE OF EDUCATION

The Los Angeles County Office of Education is the nation's largest regional education agency, serving 80 school districts and 2 million preschool and school-age children.

In 2011, we helped more than 600 young people at high risk of dropping out complete their high school education, through our Juvenile Court Schools and Alternative Education and Special Education programs.

We met the special educational needs of more than 5,000 young people with disabilities and educated 13,000 young offenders in our Juvenile Court Schools.

We also inspected close to 600 schools, serving more than 645,000 students to ensure they have sufficient textbooks and that facilities are safe, clean and functional.

Our Business divisions effectively supported school districts in maintaining fiscal solvency. This past year, in spite of unprecedented financial challenges, 90 percent of County Districts have positive budgets, and our staff continues to work closely with other districts to resolve budget issues.

These are just a few of our accomplishments, and we are excited to build upon this momentum and continue to create a bright future for all students in Los Angeles County.



LOS ANGELES COUNTY ANNUAL REPORT



SACHI A. HAMAI EXECUTIVE OFFICE OF BOARD OF SUPERVISORS

The Executive Office of the Board of Supervisors for Los Angeles County supports the Board of Supervisors in performing its duties as the governing body of the largest local government in the Nation.

We prepare the Board's weekly Agenda and Statement of Proceedings and maintains its official records, which date back to the 1850's and provide technology, accounting, procurement, personnel, payroll, facility management and other administrative services to the Board of Supervisors.

We also provide a wide variety of services directly to the public and other County departments. This includes staffing various County commissions, committees and task forces; administering the Assessment Appeals Board; oversight of Conflict of Interest Codes and enforcing the Lobbyist Ordinance. More recently we took on the oversight of the County Equity Oversight Panel.



LOS ANGELES COUNTY ANNUAL REPORT



CHIEF DARYL L. OSBY LOS ANGELES COUNTY FIRE DEPARTMENT

Representing almost 5,000 men and women, the Los Angeles County Fire Department is one of the largest fire departments in the United States, providing fire protection and lifesaving emergency services to four million County residents, and around the globe.

California Task Force 2, our Urban Search and Rescue Team, was deployed to the devastating earthquakes in Japan and New Zealand.

In 2011, during budget reductions, we kept all 171 of our fire stations open, and ensure minimal impact to Lifeguard services as well, to meet our mission as “Proud Protectors of Life and Property.”

In fact, we purchased land for two new fire stations, and broke ground on three others to protect growing communities.

We have reduced our spending, added efficiencies, and have implemented training to prevent injuries and accidents – all to keep our services rolling out to you.

Our Department’s new Strategic Plan will result in new, innovative delivery systems, services, and programs to serve you even better.

We continue to offer Community Emergency Response Team training to help you learn how to protect yourself and prepare, and you can now find us on Facebook and Twitter.

And, notably, we are celebrating the 100th anniversary of our Forestry Division as our earliest pioneers of LA County Fire. They proudly paved the way for all of us to become the great fire department that we are, and plan to be for generations to come.



LOS ANGELES COUNTY ANNUAL REPORT



LAURA ZUCKER ARTS COMMISSION

The Los Angeles County Arts Commission believes arts is vital to L.A. county's infrastructure. The creative sector is the region's second largest industry. We help strengthen this infrastructure through its grants, public events, civic art and arts education

programs.

To help non-profit arts organizations address their most pressing needs during the economic downturn, we have made our grants guidelines more flexible. Fifty-eight percent of our most recent grants support employee salaries or job creation.

The countywide collaboration, Arts for All, is restoring arts education to the core curriculum in public schools. Students need the ability to imagine and innovate to compete in today's workforce. Forty-eight of the county's school districts, representing more than half a million students, have joined Arts for All. The collaboration was recognized as the best in the nation this year. Despite daunting fiscal challenges, we and more than 100 partners continue to move toward the ambitious goal of all the arts for all the students in L.A. county public schools.



LOS ANGELES COUNTY ANNUAL REPORT



SEAN ROGAN COMMUNITY DEVELOPMENT COMMISSION/HOUSING AUTHORITY

During the past year, the Community Development Commission and Housing Authority of the County of Los Angeles (CDC) partnered with more than 9,000 property owners to offer over 4,000 rental units through our Housing Resource Center website. We funded 72 loans to help first-time homebuyers reach their goal of purchasing a home. We took pride in providing safe housing and self-sufficiency opportunities for our public housing tenants. Finally, we ensured that communities continued to grow by encouraging business investment, removing blight, and overseeing construction and rehabilitation of residential and commercial developments.

Unfortunately, we did not escape the reductions in Federal funding occurring across the nation. We received an unprecedented 22 percent cut in the funds used to administer our 21,000 Section 8 vouchers, and a 16 percent cut in Community Development Block Grant funds used to address community needs. While these cuts tested our resilience, we maintained our goal to function as an award-winning agency and serve the public effectively and consistently.

As a testament to our hard work, we received Federal designations as a high performing Public Housing Program, and an exemplary Community Development Block Grant Program.

As the CDC approaches our 30th Anniversary, we look forward to continuing our mission to Build Better Lives and Better Neighborhoods.



LOS ANGELES COUNTY ANNUAL REPORT



JOHN NOGUEZ ASSESSOR

The Los Angeles County Assessor's Office is responsible to determine the value of your home or business. Our duty is to ensure all 2.6 million properties in Los Angeles County are assessed accurately and fairly. Fair and accurate assessments help to stabilize the real estate market and allow you to track the most current trends affecting your home or business.

Our goal is to serve you with the highest level of customer service. We are trained to treat you with the courtesy and professionalism you expect when you call or visit any of our seven offices.

In addition, we have a multi-language, user-friendly website at your disposal to assist you in understanding the rights and responsibilities of property ownership.

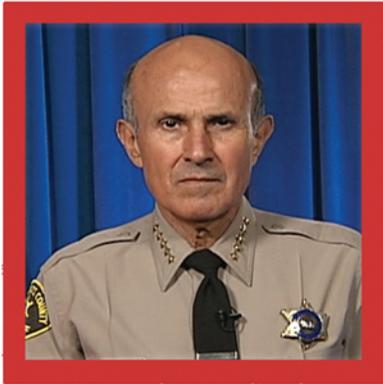
This packet of information is full of brochures that answer the most frequently asked questions about property values and the assessment process. It also contains an application form that allows you to file for a new appraisal of your property if you believe it has lost value during the current real estate market decline.

We would be happy to send you this packet. Simply call any Los Angeles County Assessor's office or visit us on-line.

<http://assessor.lacounty.gov>



LOS ANGELES COUNTY ANNUAL REPORT



SHERIFF LEE BACA LOS ANGELES COUNTY SHERIFF'S DEPARTMENT

Providing policing services in a county with more than 10 million people during tough economic times clearly presents challenges. I have always believed, however, that challenges bring opportunities, and the Los Angeles County Sheriff's Department (LASD) has used these opportunities to strengthen our partnerships with community members, local government, and law enforcement agencies.

Our consistent goal is to decrease crime throughout our County's 130 unincorporated communities, 42 contract cities, colleges and transit system.

Homicide rates and many other crimes in our patrol areas have been reduced to levels not seen since the 1960's. This has happened through a combination of partnerships, Education-Based Incarceration programs, technology upgrades, training, community involvement through instant communications, LACrimeStoppers and a highly dedicated workforce.

We are continually improving our readiness to thwart criminal enterprises, including any potential acts of terrorism. Our improved fleet of rescue and patrol helicopters, new and faster boats, upgraded and more efficient radio-car technology, and better communications between federal, state, city and county first-responders, allows us to address emergencies with excellence.

Although we will continue to face challenges, you can rest assured that the men and women of the LASD will continue to partner with the people we serve, dedicate ourselves to our mission to arrest and deter crime, and protect the lives and property of the people of Los Angeles County.



LOS ANGELES COUNTY ANNUAL REPORT



STEVE COOLEY DISTRICT ATTORNEY

The Los Angeles County District Attorney's Office is the largest and the best local prosecutorial agency in the nation.

Like others in the County in 2011, we have faced great financial challenges. Still, our office managed to make great achievements. We're especially proud of incredible advancements in forensic science --- specifically the use of DNA in criminal cases. A majority of the prosecutors in our office have been trained in using DNA evidence in court. Changes have been made to reflect the fact that more criminal cases now come with some type of DNA evidence. This year, we saw DNA technology solve several murders and cold cases --- some dating back to the 1970s.

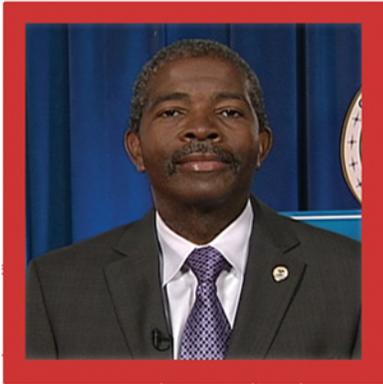
Prosecuting public corruption also has been a top priority. The Public Integrity Division has continued its fine work by holding numerous public officials accountable.

Finally, we are now in the fourth year of our award-winning Criminal Justice Institute. C-J-I has trained thousands of prosecutors and peace officers on subjects such as high tech crimes, elder abuse and forensic science to name a few.

Our office's successes reflect the outstanding efforts of the prosecutors, investigators and support staff members who do their best every day for the residents of Los Angeles County.



LOS ANGELES COUNTY ANNUAL REPORT



RONALD L. BROWN PUBLIC DEFENDER

The Law Offices of the Los Angeles County Public Defender provide constitutionally mandated legal representation to indigent criminal defendants, juveniles and persons facing incarceration in mental health proceedings in the Superior Court of Los Angeles County as well as in State and Federal Appellate Courts.

The constitutions of the United States and the State of California mandate the appointment of counsel in criminal cases for indigent persons. The determination whether a defendant qualifies for representation may be made by our department or the court, and is based on "indigence", which examines all the financial issues regarding the defendant and his or her case. If individuals have enough financial assets to afford private counsel, they are not eligible to be represented by our department.

We strive to ensure equal treatment within the justice system by safeguarding liberty interests and upholding the rights of individuals. The primary objective of the department is to provide fully competent legal representation in a cost-effective manner. Established in 1914, the Los Angeles County Public Defender is the oldest and largest governmental defender office in the United States. With 39 offices throughout LA County, we are a career office with diversity of gender, ethnicity, and cultural heritage reflected throughout all job classifications within the department.

We are continually called upon to adapt to developments in the justice system, new laws, and changes in the policies and practices of law enforcement and prosecutorial agencies as well as the courts. Our Office emphasizes continual broad justice system improvements and actively participates, often in a leadership role, in numerous criminal justice interagency committees and projects.



LOS ANGELES COUNTY ANNUAL REPORT



JANICE Y FUKAI **ALTERNATE PUBLIC DEFENDER**

The Alternate Public Defender Department, also known as “APD” for short, was created by the Board of Supervisors during the fiscal crises of 1993, to handle public defender conflict of interest cases; a move that continues to save millions of dollars every year.

Our efforts in 2011 have been primarily focused on working with Justice Partners to ensure smooth implementation of the State’s Realignment Plan.

2011 highlights include awards for our proudest achievements: “Excellence in Government” from the American Society of Public Administrators; “Excellence in Forensic Science” from the California Forensic Science Institute of CSULA and 2 awards from our Quality and Productivity Commission; “Productivity Enhancement Award” for our CEO sponsored Wi-Fi Project and “Top Ten Award” for our ePitchess and eSubpoena projects.



LOS ANGELES COUNTY ANNUAL REPORT



CAL REMINGTON PROBATION DEPARTMENT

The Los Angeles County Probation Department is made up of more than 6,200 dedicated employees, who provide services for the critical needs of probationers in the County of Los Angeles.

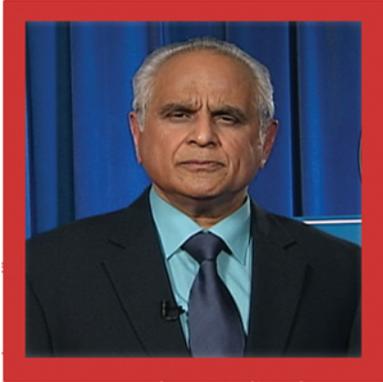
Our mission is to enhance public safety, ensure victims' rights, and effect positive probationer behavioral change. We are comprised of 30 area offices, 13 juvenile residential treatment camps and 3 juvenile halls, and provide the tools necessary to assist in the rehabilitation of approximately 80,000 adults and juveniles who are currently on probation in Los Angeles County, making us the largest Probation Department in the United States.

2011 has been an exciting year for us. We reduced the population in the juvenile halls to historic lows; and were recognized by the California State Corrections Standards Authority for achieving full compliance on nutritional issues at the juvenile halls. Perhaps the most significant event that took place this year for us was the implementation of AB 109, the state's realignment project that shifts the supervision of over 10,000 parolees from the State to the Probation Department.

We are excited about the future and will continue to do our part in providing public safety and enriching our community.



LOS ANGELES COUNTY ANNUAL REPORT



DR. LAKSHMANAN SATHYAVAGISWARAN CORONER - CHIEF MEDICAL EXAMINER

The Department of Coroner's investigates and determines the cause and manner of all sudden, violent, or unexplained deaths within Los Angeles County.

Comprehensive scientific investigations are conducted, and we strive for a quality work product which is complete, accurate, timely and usable.

Our staff works hard to bring closure to grieving families in a very compassionate manner.

We work proactively and cooperatively with law enforcement and other criminal justice agencies, and are accredited by the National Association of Medical Examiners, Accreditation Council for Graduate Medical Education, the California Medical Association for Continuing Medical Education, the American Society of Crime Laboratory Directors/Laboratory Accreditation Board, and by the Commission on Peace Officer Standards & Training to participate in the reimbursable training program to provide POST-certified training to other agencies. We take pride in continuing and maintaining our full accreditation status.

We have set up a mentoring program for fellows, which serves as a conduit to insure that the fellow's concerns are addressed by management and that the fellow is making satisfactory progress towards the goals and objectives of the fellowship. This program also provides the fellow with factual and accurate information about postgraduate employment

In the past year, we have strengthened our department by implementing an Aligned Strategic Plan, the result of a recent outside audit recommendation.

On May 10, 2011 the Board of Supervisors approved and authorized our Department to sign and execute an Agreement with Rosalind Franklin University for pathologists' assistant trainees to perform autopsies under our supervision.

We have strived to improve communications internally and externally by identifying crisis situations such as high profile cases and critical response scenarios which require the attention of the Chief Executive Officer and the Board of Supervisors.

An important principle in forensic science is the Edmond Locard Principle -- "Every contact leaves a trace"—which means in every homicide, a suspect leaves a trace. We strive to solve many cold and current cases through meticulous observation, documentation, and collection of such evidence, and maintaining a chain of custody to preserve the evidence for future release to the appropriate agency.

<http://coroner.lacounty.gov>



LOS ANGELES COUNTY ANNUAL REPORT



ANTHONY T. HERNANDEZ CORONER

The Los Angeles County Department of Coroner staff makes every effort to ensure that the department's mission, to determine cause and manner of death, is delivered efficiently, effectively, and with great compassion for the families, as well as the legal justice system we serve.

Over the years, we have strengthened our department's budget, improved standards, reduced risk and liability, and ensured that we meet every accreditation relative to improving our agency's professionalism.

These successes are directly attributable to the dedicated men and women of the Coroner's office who toil over a caseload of nearly 18,000 cases per year, serving families, law enforcement, the courts, as well as state and federal agencies.

This year, significant strides have been made toward achieving a higher level of efficiency and responsiveness:

Our 500-body crypt facility has been completed ensuring that we have adequate space to store and examine decedents, even in a small disaster situation.

Our DNA lab project is well underway with the contracting of a DNA consultant who will train the DNA analysts assigned to the project and oversee the coordination and acquisition of lab equipment.

The forensic laboratories evidence unit has engaged in a collaborative effort revamping and reorganizing evidence to ensure that our law enforcement partners and the courts have access to this evidence with significant results in adjudicating cases, some more than 30-years-old. We are proud to say that this project is already a top ten winner with the productivity and quality commission for this year.

We greatly appreciate the ongoing support and resources provided by the board of supervisors and the chief executive office.

Equally important is our dedicated staff which consistently goes the extra mile to ensure that the work they deliver is effective and compassionate.

We will continue our efforts to provide the best service and the highest standards to the community we serve.

<http://coroner.lacounty.gov>



LOS ANGELES COUNTY ANNUAL REPORT



DR. JONATHAN FIELDING PUBLIC HEALTH

The Los Angeles County Department of Public Health and County Health Officer is committed to protecting health, preventing disease, and promoting the health and well-being for all residents in Los Angeles County.

We do this in a number of ways. Notably, in 2011, we expanded our successful restaurant letter grading program to include mobile food facilities, such as catering trucks and food carts; we vaccinated thousands of 7th- through 12th-graders as part of a new state law to protect the community from a resurgence of pertussis, or whooping cough; we responded to the Japan radiation incident, monitoring the air, and keeping the public up-to-date on the changing situation; and we opened the new Martin Luther King, Jr. Center for Public Health in South Los Angeles to care for the underserved residents in this community.

There is still much work to be done. In the coming year, our 39 programs will continue to work to protect the public's health and make LA a healthier place to live, work, study and play.



LOS ANGELES COUNTY ANNUAL REPORT



DR. MITCHELL H. KATZ HEALTH SERVICES

The Los Angeles County Department of Health Services is the second largest municipal health care system in the nation. Each year, more than 700,000 unique patients seek care in our system.

Much of our work this year has been to prepare for the implementation of health care reform in 2014. When that happens, more than 400,000 of our patients will gain insurance and the ability to choose where they want to receive their health care. We want them to choose us. To prepare for this change, we are transforming our health care system to be more patient centered with a stronger focus on outpatient care. Our efforts to establish “medical homes” for our patients will help us end the cycle of costly episodic care and preserve our precious emergency rooms for those who truly need them. Health outcomes will improve and our costs will decrease at the same time.

2011 has been a year of accomplishments. We have strengthened our relationship with our community partners who provide primary care to uninsured patients throughout the County. We opened an expanded Emergency Department at Olive View-UCLA Medical Center to better meet the needs of residents in the San Fernando Valley. And we make weekly progress on opening a new Martin Luther King, Jr. hospital that will provide much needed health care capacity to South Central Los Angeles. We can all be proud of our health care system. Public hospitals train the majority of doctors who go on to practice medicine in our communities and treat our children, parents, and grandparents. And our world-class trauma centers are there for us and our loved ones when we need them. We strive to meet the health care needs of our diverse County. Thank you for your support of our historic mission to ensure access to high quality, patient-centered, cost-effective health care to all we serve.



LOS ANGELES COUNTY ANNUAL REPORT



DR. MARVIN J. SOUTHARD MENTAL HEALTH

The Los Angeles County Department of Mental Health (DMH) creates partnerships with clients, families and communities that support hope, wellness and recovery.

First, hope. Our wellness centers provide the hope which is what clients say they need most in their lives. By implementing our Community Outreach Plan, DMH has partnered with faith communities, schools and law enforcement to reduce the levels of school and community violence and build hope.

Next, wellness: DMH worked with partners in Health, Public Health and community agencies to create models for the integration of health, mental health and substance abuse treatment to prepare for the challenges of health reform. We trained hundreds of clinicians in the use of a new evidenced-based model of care integration and put it all in place on July first.

Finally, recovery: Outcome data proved that Full Service Partnership Programs funded by the Mental Health Services Act reduced incarceration by 46%, decreased psychiatric hospitalization by 23% and cut homelessness by 68%.

Our success in 2012 will be assured if we and our partners always focus on hope, wellness and recovery in Los Angeles County.



LOS ANGELES COUNTY ANNUAL REPORT



DEAN C. LOGAN REGISTRAR-RECORDER COUNTY CLERK

The Registrar-Recorder/County Clerk Department serves the residents of Los Angeles County by providing essential records management and election services. The Department works hard every day to preserve and protect important records like birth certificates, marriage licenses, and property records, as well as in helping nearly five million registered voters in the County exercise their right to vote, every election.

This past year we worked hard to make sure that residents can access their records and our services easily and without delay. Department staff reduced the processing time for Birth Certificate requests from 17 days to just 1 day. This has increased customer access to vital records and will result in potential savings in staffing and overtime.

Small businesses are important to our economy. So, this past year we made it easier to register a business in LA County. New public kiosks in our building allow filers to file their business independently and without too many forms. In 2010, the Department processed an estimated 179,000 of business filings.

The Registrar-Recorder/County Clerk looks forward to serving you. Visit us at www.lavote.net.



LOS ANGELES COUNTY ANNUAL REPORT



RIGOBERTO REYES CONSUMER AFFAIRS

If you live in Los Angeles County and need help with a consumer complaint, the Los Angeles County of Los Angeles Department of Consumer Affairs is there to help.

Last year we provided information, counseling, and complaint investigation to over a million consumers online, by phone, and in-person, on topics including:

- Dishonest stores
- Foreclosure or loan modification rip-offs
- Identity theft crimes
- Renters and landlords disputes
- Harassing debt collectors
- Job scams
- Difficult neighbors
- Foster kids who were victims of identity theft
- Senior citizens at risk of losing their homes
- Job seekers who were ripped off by phony job offers
- People using the Small Claims Court
- Consumers who were scared into paying credit card debts that they did not owe

We can help you resolve these type of consumer complaints, and many other consumer issues, too. We have been doing this for over 35 years. And best of all, our services are free. Please contact us if you need assistance.

<http://dca.lacounty.gov>



LOS ANGELES COUNTY ANNUAL REPORT



GAIL FARBER PUBLIC WORKS

The Los Angeles County Department of Public Works is the largest Public Work agency in the nation, we provide vital public infrastructure and municipal services to protect and enrich the lives of more than 10 million LA County residents.

As a public safety first responder, we stand ready to respond to local emergencies and major disasters. This past year we continued to protect the foothill communities at risk to mud and debris flows and responded to more than 50,000 calls for service throughout the County.

Helping people and services to thrive, our Capital Project Delivery Team delivered the keys to 32 high performing county buildings valued at \$119 million and launched new job creating construction projects including the \$355 million Martin Luther King Jr. Hospital and the \$233 million Hall of Justice renovation.

In 2011, we also celebrated the completion of the \$100 million seismic retrofit of the Big Tujunga Dam and the completion of the \$22 million Termino Ave. Storm Drain in Long Beach; From the mountains to the sea... we're delivering on our commitment to provide sustainable water supplies and healthy watersheds while reducing flood risk for our communities.

In the area of solid waste management, we continued to lead, inspire and support our communities toward a healthy waste-free future. In 2011, LA County became one of the first in the nation to ban single-use plastic carryout bags in its unincorporated areas. We also established new residential trash collection franchises, saving residents over \$8 million a year, and we launched a conversion technology demonstration project aimed at turning waste into energy.

We also provide safe, clean and efficient transportation choices and roadways to enhance mobility and quality of life. This past year, we improved more than 500 miles of roadways utilizing cost effective and innovative pavement preservation technologies; We drafted a County Bicycle Master Plan that will provide an interconnected system of bicycle corridors and we provided public transit services to over 3.5 million riders.

And finally, we delivered responsive development and permitting services; and streamlined inspections for over 20,000 permits; working to ensure safe and healthy homes & communities.

Providing vital public infrastructure and municipal services to protect and enrich lives. That's what we do. The men and women of Public Works are ready to serve!

<http://dpw.lacounty.gov>



LOS ANGELES COUNTY ANNUAL REPORT



SANTOS H. KREIMANN BEACHES AND HARBORS

This past fiscal year, the Los Angeles County's Beaches and Harbors Department.

generated over \$60 million in revenue, \$21.6 million of that in surplus used to provide County public benefits; maintained and

welcomed more than 50 million visitors to 25 miles of beautiful beaches; and managed Marina del Rey, the nation's largest small craft harbor.

As the County's primary coastal asset manager, we completed lease negotiations and facilitated construction commencement on several Marina development projects – securing more than 242 million dollars in private investment – creating hundreds of new construction jobs – and helping to revitalize and restore the shine to the County's "Crown Jewel" and Southern California's premiere recreational boating venue.

As environmental stewards, we replaced septic tanks at 16 beach locations to maintain water quality; implemented a thoughtful plan to protect bird nesting habitat and other natural resources in the Marina; and started a Clean Harbor Campaign - designed to educate boaters about best practices for in-water boat maintenance and proper sewage and trash disposal and oil and fuel handling.

At Beaches and Harbors, we are thankful for your support and are completely committed to providing service excellence in Caring for Your Coast.

<http://beaches.lacounty.gov>



LOS ANGELES COUNTY ANNUAL REPORT



RUSS GUINEY PARKS AND RECREATION

With 150 parks serving 21 million visitors annually, the Los Angeles County Department of Parks and Recreation operates a busy local park system. We have play grounds, swimming pools, and sports leagues. A county-wide regional park system with golf courses, natural areas, an extensive trail system and entertainment venues including the world famous Hollywood Bowl.

Even in these difficult budgetary times, we are finding creative and innovative ways to improve the environment, expand open space, provide excellent customer service and develop new programs.

At Placerita Canyon, our nature center was awarded the Green Building Council's LEED Silver Rating; we opened two new parks and acquired 456 acres of open space; our "Report Card" system allows patrons to directly email senior-level managers their concerns; finally, our creative staff is finding ways to continue award winning programs such as Parks After Dark to reduce gang violence, Parenting Classes to empower families, Aquatic Adventure Camp and free Junior Golf.

So, enjoy your Los Angeles County Parks, stay fit and healthy and come "Play For Life!"



LOS ANGELES COUNTY ANNUAL REPORT



MARGARET DONNELLAN TODD COUNTY PUBLIC LIBRARY

The County of Los Angeles' Public Library is the largest public library in the U.S. We serve 50 cities and almost all the unincorporated areas.

Public Libraries play a vital role in the 21st century, and in spite of budget challenges, our libraries are busier than ever.

In 2010-11, two new libraries opened: Acton Agua Dolce, located in North County, and the Sorensen Library in West Whittier. In addition, we have eight other libraries either under construction or in the planning stages.

Did you know that in 2010-11:

- 3.3 million County library card holders borrowed 20 million items.
- There were 2.8 million internet sessions and we had 12.3 million visitors.
- Our Virtual Library continues to grow. With ebooks, Freegal music downloads, databases and a robust online catalog. The Library averages 10,000 electronic holds per day and 81,000 Live Homework help sessions per year.

Libraries serve as cultural and information centers for communities. Our libraries have become workforce development centers with thousands of job seekers using the library's resources to search for jobs, fill out applications and learn new skills.

Alvin Toffler said "The illiterate of the 21st century will not be those who cannot read or write, but those that cannot learn, unlearn and relearn." In 2010-11, the County Library was and will continue to be the perfect place to learn, unlearn and relearn.



LOS ANGELES COUNTY ANNUAL REPORT



MARCIA MAYEDA **ANIMAL CARE & CONTROL**

The County of Los Angeles' Department of Animal Care and Control is the largest animal care and control agency in the United States, caring for more than 90,000 animals each year. We operate six animal care centers, as well as an offsite pet adoption center, and serve all unincorporated Los Angeles County as well as 50 contract cities.

Our Department responds to calls for service 24 hours a day, seven days a week. Our animal care centers are open every day for owners to find their lost pets, and for animals in need to find new homes.

This fiscal year has seen many improvements in our Department. In April of this year the Board of Supervisors adopted important changes to the Los Angeles County Code, improving animal welfare and implementing regulations over the commercial breeding of animals. We have reached substantial completion on the construction of three new spay/neuter clinics, completed an expansion at our Lancaster animal care center, and made many other improvements that benefit the animals and visitors at all of our care centers.

We invite you to visit your nearest County animal care center to see the results, adopt a new family member, make a donation, join our volunteer program, or just spend some time to see the positive differences we are making in the lives of animals and people in Los Angeles County.

<http://animalcare.lacounty.gov>



LOS ANGELES COUNTY ANNUAL REPORT



STEPHEN ROUNTREE MUSIC CENTER - PERFORMING ARTS CENTER OF LOS ANGELES COUNTY

The Performing Arts Center of Los Angeles County, known to the community of Los Angeles, across the nation, and internationally as the “Music Center,” is home to renowned resident companies – L.A. Philharmonic, L.A. Opera, Center Theatre Group, Los Angeles Master Chorale, and Gloria Kaufman Presents Dance at the Music Center. We are one of the top performing arts centers in the world, presenting the highest caliber and broadest variety of performing arts experiences available in Southern CA.

Our venues— the Dorothy Chandler Pavilion, Walt Disney Concert Hall, Ahmanson Theatre and Mark Taper Forum— are all County of Los Angeles facilities. The Music Center is a private non-profit organization that operates and manages the campus and its four venues on behalf of the County.

On the forefront of arts education, in CA and nationally, we have been a leader in the County’s Arts for All program within our K-12 schools, last year reaching more than 350,000 students across Los Angeles County.

Each year our Active Arts and World City programs introduces more than 20,000 children and families to the rich artistic traditions from around the globe and provides opportunities to share in song, dance and music-making; all for free.

In the last year, we have welcomed 1.2 million people with 1100 performances on our stages and outdoor areas, and 3,000 other community events on our campus.

Collectively, we have generated more than \$225 million in revenues and are supported by over \$100 million in charitable contributions from individuals and foundations.

We hope you will take pride in your Music Center and advantage of the many wonderful experiences and opportunities it has to offer.

<http://musiccenter.org>



LOS ANGELES COUNTY ANNUAL REPORT



DR. JANE G. PISANO NATURAL HISTORY MUSEUM

The Natural History Museum of Los Angeles County has re-established itself as an invaluable local resource for the County, while also becoming a world-class destination for visitors all over the world.

We have completed the restoration and seismic retrofitting of our beloved 1913 Building and debuted the first components of our outdoor North Campus gardens — a north entrance along Exposition Boulevard, and a new car park and a pedestrian bridge bringing visitors into the Museum. We also provided new visitor amenities including the new NHM Grill restaurant, expanded our Museum Store, and re-designed the beloved Discovery Center.

Visitors of all ages have been delighted by the opening of two new permanent exhibitions: Age of Mammals last summer and the new Dinosaur Hall, which opened this past summer to critical and popular acclaim. With dramatic specimens, fascinating storytelling, fun interactives and multi-media displays we are engaging our visitors like never before. And judging by our attendance — which has doubled over the past 2 summers — we are on the right track.

The Natural History Museum is in the midst of a dramatic transformation. We are creating indoor-outdoor experiences that make science, history, and the exploration of the city and the planet accessible and fun for all ages. Please visit us soon!

<http://nhm.org>



LOS ANGELES COUNTY ANNUAL REPORT



MICHAEL GOVAN **L.A. COUNTY MUSEUM OF ART**

The past year has been a busy and exciting time for the Los Angeles County Museum of Art. The opening of the Lynda and Stewart Resnick Exhibition Pavilion and the new restaurant, Ray's, marked the completion of Renzo Piano's architectural plan for LACMA's ongoing campus Transformation project.

The Resnick Pavilion has been buzzing with activity ever since, housing major exhibitions on the Olmec culture, a recently acquired collection of European fashions, and currently the wildly successful Tim Burton exhibition. This new building for special exhibitions also allows the museum to put more of its encyclopedic collection on display. We were proud to have re-installed our galleries of European art this year, featuring outstanding collections of seventeenth-century Dutch paintings, Baroque masterpieces, and much more.

LACMA's attendance for the last year stood at 950,000—a significant increase from an average of 600,000 just four years ago.

In the last year LACMA acquired more than 5,000 works of art, including a major joint acquisition with the J. Paul Getty Trust of the art and archival materials of photographer Robert Mapplethorpe, which builds upon the transformative 2008 acquisition of the Marjorie and Leonard Vernon Collection of photography, made possible by trustee Wallis Annenberg and the Annenberg Foundation. These two acquisitions together have catapulted LACMA's photography collection to a newfound international stature.

Looking ahead, LACMA is contributing five exhibitions this fall to the Getty's initiative, Pacific Standard Time, the unprecedented collaboration of cultural institutions across Southern California to tell the history of art in Los Angeles. In November, we are eagerly anticipating the installation of artist Michael Heizer's Levitated Mass, a landmark work consisting of a 456-foot-long slot in the earth, upon which will sit a 340-ton monolithic rock. It is sure to become a destination artwork and another icon for the museum.

We look forward to continuing our efforts to serve the public, none of which would be possible without ongoing support from our members, donors, and of course, Los Angeles County.

<http://lacma.org>



LOS ANGELES COUNTY ANNUAL REPORT



RICHARD J. BRUCKNER REGIONAL PLANNING

The Los Angeles County Regional Planning Department is responsible for preparing and implementing land use plans for the unincorporated areas of Los Angeles County. This includes approximately 2,600 square miles.

In the past year, we focused on improving efficiency in the development process in order to expedite re-investment in the County. We have also expanded planning services at the eight field offices to better assist residents and businesses.

In the upcoming year, we will be updating the County's General Plan, which was last updated in 1980. The General Plan contains policies guiding land use and building within Los Angeles County. A focus of our efforts in the General Plan is to better protect the natural resources of the County and improve our neighborhoods.

We want you to be part of all our planning process and welcome your participation. You can monitor the Planning Commission and other public hearings from your home or office computer and retrieve archived meeting videos from our website. Please visit our website at planning.lacounty.gov for meeting schedules, drafts of our plans, and contact information.

<http://planning.lacounty.gov>



LOS ANGELES COUNTY ANNUAL REPORT



KURT FLOREN AGRICULTURAL COMMISSIONER WEIGHTS AND MEASURES

The Agricultural Commissioner/Weights & Measures Department quietly but effectively performs many diverse duties that affect every County citizen almost daily.

Our Weights and Measures program protects marketplace integrity by inspecting over 240,000 weighing & measuring devices used in commercial transactions, such as gas pumps, grocery store scales, truck scales, and taximeters. We inspect packaged goods to verify that contents meet labeled quantities. And, we test price scanners at over 10,000 retail stores to ensure that the lowest advertised prices for items are charged.

Our Pest Exclusion & Pest Detection programs protect your gardens, our natural environment, and California's \$37 billion agricultural industry from exotic, invasive pests, limiting needs for pesticides and protecting more than 400 California crops that provide nearly 50 percent of the fruits, nuts, and vegetables that feed our nation.

We regulate all pesticide use, protecting residents, workers, and the environment. And, our Weed & Brush Abatement program monitors over 25,000 vacant properties and annually clears dangerous, dry growth from about 6,000 parcels to protect residents & homes from wildfires.

For 130 years, the Department of Agricultural Commissioner/Weights & Measures has fulfilled an ever increasing range of responsibilities. We look forward to continuing to effectively and efficiently serve and protect you and the County's valuable business and agricultural communities.



LOS ANGELES COUNTY ANNUAL REPORT



DR. STEVEN J. GOLIGHTLY CHILD SUPPORT SERVICES

The Los Angeles County Child Support Services Department establish orders for minor children relative to child support, and medical support. We also enforce child, medical and spousal support orders. Managing approximately 350,000 cases makes us the largest locally operated child support agency in the nation, comprising 24 percent of the total child support caseload in California.

In 2011, we're celebrating the tenth anniversary of our department and the landmark decision by the Board of Supervisors to shift from a law enforcement approach to a social services way of providing child support services.

When our department was established, support collections were stagnant at 32 percent. This year, we increased collections to 56.4 percent. During the past two fiscal years, our staff has collected nearly 1 billion dollars in support, and every month, we pay out an average of 28 million dollars in support to the families we serve.

This year we received The National Child Support Enforcement Association's 2011 Excellence Award for the most improved program in the nation – yet we realize that there is more work to be done.

In 2011, we are facing the same challenges as many other agencies during the ongoing state fiscal crisis. However, our successes over the last several years provide a firm foundation that will propel us to greater heights and concrete results for children and families of this great County in the years ahead.



LOS ANGELES COUNTY ANNUAL REPORT



SHERYL SPILLER PUBLIC SOCIAL SERVICES

DPSS is the second-largest locally operated social services agency in the nation.

This year, we served over 2.4 million individuals daily, processed more than 100,000 applications monthly, and distributed \$3 billion

dollars in benefits annually.

Our department continues to look for innovative ways to improve our services. Some of our accomplishments include:

Over one million eligible L.A. County residents are now receiving CalFresh food benefits, thanks in part to our community outreach campaign, including a Mobile Office which travels to various locations throughout L.A. County.

We implemented a web-based on-line application system to reduce wait times in our offices, and expanded the capacity of our Customer Service Call Center, which now receives as many as 50,000 calls each month.

We also helped over 40,000 adults make a successful transition from welfare to work.

Thanks to our services, in the past year, over 1.1 million children received health insurance, over 1 million individuals were able to purchase nutritious food, and 185,000 seniors and persons with disabilities were able to live safely in their own homes.

The entire DPSS staff is grateful to have contributed to the County's mission of "Enriching Lives Through Effective and Caring Service."



LOS ANGELES COUNTY ANNUAL REPORT



PHILIP L. BROWNING **CHILDREN & FAMILY SERVICES**

The Los Angeles County Department of Children and Family Services is making progress toward providing the best possible services and supports to children and families.

One of the core elements of our department's work is our effort to reunify children with their families when it is safe to do so. Through a variety of programs and services, since January 2010, more than 9,000 families have been reunified as a result of our work.

But when it is not safe or possible to reunify families, we seek other avenues to permanency, such as adoption. The department continues its strong work in the timely adoption of the children in our care. Last year we moved 1,611 children from foster care to adoption. We were also able to save the lives of 8 tiny newborns through safe surrender, which offers parents of newborns the opportunity to place their child in capable hands for adoption without consequences.

Another area where we've made great strides is in providing better educational opportunities for the children in our care. Nationally only 50 percent of foster youth graduate from high school and a mere 2 percent go on to college. However, of the youth participating in the Gloria Molina Foster Youth Education Program, 78 percent graduate and of those, another 78 percent go on to college.

Our department is also among a handful of agencies nationally that have committed to address the disparity and disproportionality that have especially confronted the African-American community with respect to child welfare historically. Through a work group and pilot projects implemented in several regions, we are seeing reductions in the number of African American children who enter the foster care system as well as improvements in rates and timelines to permanency. There is much more work to do, but the early results are encouraging.

Finally, I'd like to provide an example of responsible stewardship of the County's fiscal resources. Through our role as one of only two counties in California participating in the Title IV-E Waiver, we have generated reinvestment funds which allow us to invest in strategies that we know are effective. For example, we've been able to support early intervention through the funding of new family visitation centers. We've been able to support permanency through Youth Permanency Units and the Permanency Partners Program. And, we have been able to further our use of Up Front Assessments that help mitigate the removal of children from the home. And importantly, thanks to the Waiver, these programs and services are being provided at greatly reduced cost to the County.

We at DCFS are mindful that ours is perhaps the County's most important responsibility - caring for the safety and well being of children. It is challenging work, particularly in these difficult economic times. But, as we work to respond to an average of more than 170,000 reports of child abuse each year and as we care for the more than 35,000 children in our charge on any given day, we remain committed to working with our public and private partners, as well as the community, to achieve improved outcomes for children and families.

<http://dcfs.lacounty.gov>



LOS ANGELES COUNTY ANNUAL REPORT



COL. JOSEPH N. SMITH MILITARY AND VETERANS AFFAIRS

The Los Angeles County Department of Military and Veterans Affairs, through a continuum of services, partnerships and collaborations, has:

- Helped more than 24,000 veterans obtain medical, educational, housing and other benefits and helped to provide transportation for medical appointments, jobs and housing searches,
- Assisted 2200 Iraq and Afghanistan veterans with post-traumatic stress and traumatic brain injuries obtain access to mental health and other needed assistance as rapidly and conveniently as possible.
- Exceeded our state claims workload goal by more than 2% for the 22nd straight year.
- Obtained 1,204 Cal-vet college tuition fee waivers for children of disabled or deceased veterans.
- By assisting with veterans' claims, secured almost \$12 million new federal dollars for veterans' dependents, and survivors.
- Supported 282 burials of indigent veterans and widows.
- Participated in over 175 veteran related meetings, stand downs, civic and patriotic events

We have made significant progress in enriching the lives of those in the veterans' community. Our efforts have provided measurable support, while also building self-confidence and hope for the future.



LOS ANGELES COUNTY ANNUAL REPORT



CYNTHIA D. BANKS COMMUNITY & SENIOR SERVICES

The Los County Department of Community and Senior Services provides much needed services to youth, adults and seniors.

In our seniors program, we distribute more than two million-fresh meals each year. We deliver meals to seniors who are unable to leave their homes. We also distribute food to more than 100 sites throughout the County.

Abuse and neglect are growing issues among our seniors. Each year, we receive thousands of emergency calls. Our Social Workers investigate these cases and work with authorities to remove seniors from dangerous situations.

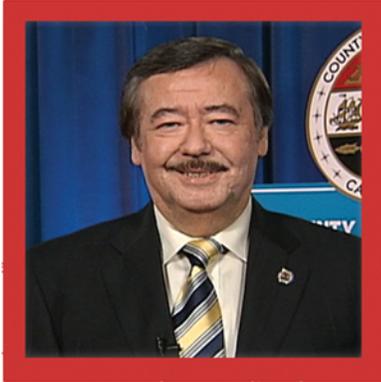
We also administer one of the largest employment and training programs in the nation. Close to 800 thousand people come to our 19 Work Source Centers to get job referrals, learn how to prepare a resume, or receive training in a new profession. This summer, we helped more than 3,000 youth find jobs.

Our department also has a strong community involvement. We operate 14 Community and Senior Centers in our unincorporated areas. Our Human Relations and Ombudsman programs work to resolve conflict in our communities.

The work we do touches county residents in many stages of their lives. We are proud of the work we do for our County residents.



LOS ANGELES COUNTY ANNUAL REPORT



RICHARD SANCHEZ CHIEF INFORMATION OFFICE

The Los Angeles County's Chief Information Office works with County departmental IT staff to ensure the best use of Information Technology based on best practices and on standards adopted by the Board of Supervisors.

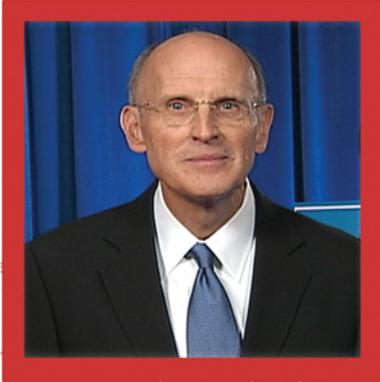
Information technology includes computers, software systems and communication services. These are the essential components used to perform both basic services like email and websites to more complex systems like those used to process property values and taxes, provide birth and death records and calculate and plot criminal statistics.

We are also responsible for securing the County's data.

Departments annually spend hundreds of millions of dollars on Information Technology to maintain their critical system and the computing environments in which they run. This fiscal year our office will be working with departmental IT staff to identify and implement cost-cutting efficiency projects; so that departments can effectively use budget funds to deliver the best services possible to our citizens.



LOS ANGELES COUNTY ANNUAL REPORT



TOM TINDALL **INTERNAL SERVICES DEPT.**

With more than 2000 employees, the Los Angeles County's Internal Services Department provides a wide range of services to support County departments and other local governments.

These services include:

- Operating the County data center and telephone and radio systems;
- Maintaining County buildings and vehicles;
- Managing County parking lots, power plants and utility accounts; and
- Purchasing over one billion dollars worth of supplies, equipment and services annually to support County operations.

Our energy efficiency and water conservation projects have saved the County more than 120 million dollars. As a result, we recently received 37 million dollars in State and Federal grant funds to implement a residential and commercial energy efficiency rebate program called Energy Upgrade California. In each of our Supervisorial Districts, we have Environmental Service Centers that provide comprehensive assistance, information and services for Los Angeles County residents seeking to make their homes and businesses more comfortable and energy efficient.

We look forward to a future of providing valuable, quality services to our fellow departments, local government agencies and the residents and businesses of Los Angeles County!



LOS ANGELES COUNTY ANNUAL REPORT



LISA M. GARRETT HUMAN RESOURCES

The Department of Human Resources (DHR) has the pleasure of serving the County's Board of Supervisors, Chief Executive Office, 36 unique departments, the public, and 100,000 employees, who are committed to public service.

DHR is charged with the recruitment, retention and development of the County's diverse workforce. We also manage the benefits for our employees and their family members.

Within the last year, DHR processed over 48,000 applications for employment or promotion, reduced our exam cycle time by 30%, successfully piloted broad-based testing, increased training for our managers and won national and local awards for our Countywide Fitness Challenge.

DHR is engaged in an exciting HR transformation effort to reduce our time to hire the best and brightest talent, automate essential HR functions, and establish DHR as a Center of Expertise. DHR is leading the way to HR excellence through innovation, efficiency and customer service.



LOS ANGELES COUNTY ANNUAL REPORT



MARK J. SALADINO **TREASURER & TAX COLLECTOR**

The Los Angeles County Department of Treasurer and Tax Collector invests, borrows and safeguards monies of the County, school and community college districts, and many other public agencies. We also bill and collect property taxes, in addition to various other debts and taxes owed to the County. In addition, we administer the estates of deceased persons who were residents of Los Angeles County.

This past year's accomplishments were significant:

The County received the highest short-term ratings from each of the three major credit rating agencies, which contributed to record low interest costs.

We continued to increase our online payment options for various fees and taxes. In fact, online payments for property taxes surpassed the \$1.5 billion mark in June 2011.

We continued our investment in technology to improve processes and realize efficiencies. An example of this is the launch of a new inter-departmental system to manage the estates under our Public Administrator branch.

Finally, with all the recent news of natural disasters – from earthquakes to hurricanes – we continued our focus on ensuring financial stability in the event of a disaster by practicing our business continuity plans.



LOS ANGELES COUNTY ANNUAL REPORT

WEST HOLLYWOOD GETS AN ARCHITECTURAL MASTERPIECE

It's been a long time coming – 23 years to be exact. But good things come to those who wait. Those who have been waiting for the City of West Hollywood's new state-of-the-art library today are proud.

"Over the last few weeks I've been asked, why build a new library in the 20th century? Why build a new library in the midst of the worst economic situation since the great depression? My answer is what better time to open a new library," said Margaret Donnellan Todd, Los Angeles County's Librarian.

The recent grand opening of the County's new library branch in West Hollywood was an event. Hundreds of residents showed up – in awe of the 32-thousand square foot, three-story, contemporary building.

"It's phenomenal...from the bamboo etchings, the ceilings. I remember when as a child the first sense of ownership that I had in society was when I got my library card," said Supervisor Zev Yaroslavsky.

The County's West Hollywood Library is a cultural and informational center that holds more than 150-thousand volumes, a lesbian and gay collection of literature as well as an expanded HIV and AIDS collection and career development center.

WORLD'S THIRD-SMALLEST BABY BORN IN COUNTY HOSPITAL.

Melinda Guido may be tiny, but to her parents and those who know her she has the strength and courage of someone 100 times her size.

"She was always fighting, and all the nurses were saying that she was really feisty, that she was always fighting for her life," said Haydee Ibarra, Melinda's mother.

Melinda was born at Los Angeles County/USC Medical Center nearly four months early. She was just 24 weeks old and weighed only 270 grams, barely more than half a pound.

The first three days or four days, I was worried if she was going to make it, so everyday more than once we spoke to the family and said 'you know, we'll take every minute just minute by minute'", said Dr. Rangasamy Ramanathan, head of the hospital's neonatology section.

The hospital staff and their partner organizations will follow children like Melinda for the next several years to ensure their continued quality of life.



LOS ANGELES COUNTY ANNUAL REPORT

WORK THE NIGHT SHIFT IN ONE OF THE NATION'S BUSIEST TRAUMA CENTERS

Dr. Christopher Reverte has a few minutes to stop his patient from bleeding to death – just part of a typical day for a Chief Resident in the trauma bay of the County's busiest hospital.

He goes from treating a dialysis patient who will most likely need a blood transfusion to an incoming heart attack victim.

"Part of what my job is, is to be able to see five patients in a matter of seconds and minutes, and determine which one needs me to be right next to them right then and there that second, and I can kind of eye ball the other patients and ask a nurse to get some orders started and kind of have different things going on at once," said Reverte.

"You have to kind of keep moving because you're just going to get new patients and they're going to keep coming. It's nothing you can do. You have to keep moving on because there are other patients that still need your help."

HISTORY & HERITAGE AT THE LA PLAZA DE CULTURA Y ARTES

Cristobal Paniagua brought his 14-month old son, Vince, to the grand opening this year of La Plaza de Cultura y Artes. He says it's never too early for his son to learn about his culture and where he came from.

"I connect to it. I can relate. My family, like everybody who has come to Los Angeles from Mexico, immigrants, and it's something that I can definitely, maybe not in my generation, but generations before, we can definitely relate and connect to it emotionally and spiritually even," said Paniagua.

Hundreds of guests came out to celebrate the opening of La Plaza, a new cultural center that celebrates the history and influence of Mexican culture in Los Angeles and Southern California. It's a project spearheaded by Supervisor Gloria Molina and a group of community leaders over the last several years. A variety of exhibits showcase authentic artifacts, interactive experiences, films, and plenty of background information.

"I like the information. I like knowing where certain things come from and the background history here," said Paniagua.

And it's this kind of information and real life stories of the past that La Plaza officials hope will help shape the future.



LOS ANGELES COUNTY ANNUAL REPORT

ON THE FRONTLINES WITH THE COUNTY'S FEMALE FIREFIGHTING INMATES

52-year-old Maggie Acaba says learning new skills keep her young and fit. Maggie says she's discovered she has a lot of abilities she never thought she did, including overcoming her addiction to drugs – an addiction resulting in her incarceration.

"Now I think, now I stop and breathe. What are the consequences going to be to my actions," said Acaba.

Maggie is one of 86 female inmates training to fight wildland fires alongside Los Angeles County's firefighters.

"They're firefighters even though they're inmates. So, when the public says 'thank you, firefighters', all these inmates they take pride in that. They see that their work is being recognized by the community. So, that's their way to give back," said Rae Stewart, with Camp 13, the inmate's housing facility.

But, inmates say the core rehabilitation happens inside the camp itself.

"Being here has helped me realize the consequences of my actions, and then turning around and helping others, now I really feel like I'm home, in my own skin, like I have a purpose," said inmate Laura Weigand.

SHORTENING COMMUTES AT THE TRAFFIC MANAGEMENT CENTER

Hundreds of traffic signals across Los Angeles County are monitored and controlled from the County's Traffic Management Center in Alhambra.

"From here we can see the operation of other city signals. We do a lot of synchronization projects through multiple cities. This is where we can make sure that the signals remain synchronized which is very important especially when it comes to preventing gridlock," said Jane White, Senior Civil Engineer with the Department of Public Works.

Engineers can use a number of tools, including remote cameras to zoom in on problems in particular intersections.

"For example, if a freeway off ramp was backed up, we might change the signal timing a little bit just to get more green time to adjust the direction," said White.

From one room in the Traffic Management Center, officials are able to maintain and monitor over 1,500 traffic signals, a number that is expected to double within the next several years.



LOS ANGELES COUNTY ANNUAL REPORT

BIG TUJUNGA DAM BRINGS FLOOD CONTROL TO THE SAN GABRIEL MOUNTAINS

After the Sylmar earthquake of 1976 all dams in Los Angeles County were thoroughly inspected to withstand another major quake. Now, millions of dollars and countless work hours later, retrofitting on the Big Tujunga Dam is complete.

After years of construction and about 700-thousand hours of man and woman power -- the big Tujunga dam's retrofitting is finally complete.

"We seismically retrofitted the dam, improved it's ability to handle earthquakes and we also improved its ability to handle large storm events more than what we've experienced in any 100-year period," said Mark Pestrella, Assistant Director of the Los Angeles County Department of Public Works.

Since the Sylmar Earthquake, Los Angeles County has spent more than \$100 million upgrading 13 major dams. The latest, Big Tujunga, will also save a lot of water.

"We're going to save 4,500 acre feet of water but it's also going to protect people from the various storms that would occur," said Supervisor Michael D. Antonovich.

In laymen's terms, Public Works officials say they've increased Big Tujunga's water conservation capacity to the equivalent of about one year's worth of water usage by 9,000 families of four.

FLY ALONG WITH THE HELICOPTER CREWS OF L.A. COUNTY FIRE

Practice makes perfect. That's why the Firehawk helicopter pilots with the Los Angeles County Fire Department make sure they are prepared to execute the most dangerous missions, such as a swift water rescue. The County's Firehawks play a critical role, not only in fighting fires, they are essential for many search and rescue missions.

"The reason that we have helicopters is the speed at which they can do the job that we just can't do on the ground and whether that's getting to a fire or getting people to a hospital," said Steve Martin, Chief of Air Operations.



LOS ANGELES COUNTY ANNUAL REPORT

TRAGEDY TURNS TO TRIUMPH FOR A LOCAL GIRL IN THE FOSTER CARE SYSTEM

Maria Colindres is a recent El Rancho High School graduate. Observing her smile and positive nature you, don't expect incredible tragedy has touched her young life. Maria and her three younger sisters were placed in the County's foster care system after their father was convicted of their mother's murder.

"At first it was kind of hard because I had to live with strangers. I didn't know what foster care was. I didn't, until I got there and then I was like 'oh I guess it's people, strangers that take care of you,'" said Colindres. Maria considers herself on of the lucky ones ending up in a loving, stable foster home with a caring new mother.

"She is a very intelligent girl. She arrived broken hearted but put her trust in us, in the family, and I felt she was my daughter from the moment she arrived. She was treated just like everybody else," said Maria Cardenas. With a supportive family behind her, Maria focused on her education and future, not her tragic past.

Colindres has received several scholarships and academic achievement awards. Recently she was honored with the Enrichment Plus Program Award by the Los Angeles County Board of Supervisors.

"I want to be a lawyer because I think it would be beneficial to other foster youth. And, I just want to help others as I've been helped," said Colindres.

QUALITY MEDICAL CARE RETURNS TO SOUTH LOS ANGELES

The County's new Martin Luther King, Jr. Health Center has opened its doors in South Los Angeles. It is a move that has many in the community celebrating renewed access to healthcare and quality medical facilities.

"It's not every day that people are celebrating health care reform. But the grand opening of this new facility is giving people a reason to rejoice," said Supervisor Mark Ridley-Thomas.

The first completed phase of the medical complex focuses on health promotion and disease prevention services. It is a whole new approach to health care delivery, a village, devoted to community wellness and well being.

An important part of the new medical village includes a Multi-Ambulatory Care Center. This gives patients access to high quality care without having to go to the hospital emergency room.



LOS ANGELES COUNTY ANNUAL REPORT

DINOSAURS INVADE THE COUNTY'S NATURAL HISTORY MUSEUM

Featuring more than 300 fossils, including 20 complete exhibits of dinosaurs and sea creatures, and the world's only Tyrannosaurus Rex growth series, the new Dinosaur Hall is now open at the Natural History Museum of Los Angeles County.

"Everything we have done is to bring out the real science. The whole exhibit is organized around the great questions that drive dinosaur research," said Karen Wise of the Natural History Museum.

Museum visitors can now get up-close and personal to huge prehistoric skeletons as well as using hands-on interactive and multimedia displays.

"Visitors can see amazing, huge dinosaurs, like the T-Rex or the Triceratops and have these great moments of looking at these huge fossils. They can also explore media and hands-on activities," said Jennifer Morgan, Project Manager.

"We hope the visitor will learn how scientists analyze, examine evidence, the fossil evidence that we have to provide answers to a number of questions about the lives of the dinosaurs and the world in which they lived," said Luis Chiappe of the Natural History Museum.

Scientists say 85-percent of the exhibition's fossils are originals – not casts or reconstructions.

"It's an exhibit that we expect will remain here for 20 or more years and that millions of people, especially every kid in this County will visit, and remember," said Chiappe.

MEDICAL MILESTONE: USING HYPOTHERMIA TO TREAT CARDIAC ARREST PATIENTS

17-year-old Karen Bejerano is enjoying a sunny afternoon with her family and Junior ROTC coach. But her friends and family say Karen's life is a miracle.

"In this situation I look at it like basically that was an unforeseen miracle," said Sgt. Terry Buckhannon, Karen's ROTC instructor.

A miracle because less than a year ago Karen's heart stopped when she was trying to complete a warm-up lap around her high school track. She collapsed face down with no sign of life.

"I rushed over and got her over on her back and then started to look for signs of life. Basically, her eyes were pretty much rolled in the back of her head and she had no pulse, no heart beat," said Sgt. Buckhannon.

Karen was rushed to Los Angeles County/USC Medical Center, where the emergency room physicians quickly initiated a new procedure called therapeutic hypothermia.

"We use a process of getting people cold to try to help to save brain function after people have had a cardiac arrest and they started that in the emergency room right away," said Dr. Jeffrey Johnson.

Karen was diagnosed with a heart condition which can lead to an irregular heart beat and sudden death. Surgeons implanted a defibrillator to make sure that if Karen's heart stops again it will be shocked back into normal activity.



LOS ANGELES COUNTY ANNUAL REPORT

SAFE SURRENDER CELEBRATES 10 YEARS & 87 LIVES SAVED

“Her mother said ‘I’m homeless living on the street and I cannot take her.’”

Jill and Darren Birdwell recall the day their daughter, Adrianna, first came into their lives.

“And in February of 2009, I got the phone call.”

That day forever changed their lives for the better. Thanks to the County’s Safe Surrender Program, Adrianna’s birth mother was legally able to hand over Adrianna to a local hospital.

Many of the Safe Surrender children and their adopted parents were on hand for the program’s tenth anniversary celebration this year.

“Just remember these three things: no name, no shame, no blame, and within the first 72 hours of birth, if there’s desperation of, or any thought of doing anything other than giving life to that baby, parents have the right to go to any hospital, any hospital in Los Angeles County, any fire station, and turn that baby over,” said Supervisor Don Knabe.

Knabe spearheaded began the Safe Surrender Program in 2001. A decade later, the program has possibly saved the lives of 88 local babies.



LOS ANGELES COUNTY ANNUAL REPORT

RANCHO LOS AMIGOS ONE OF THE NATION'S BEST REHABILITATION CENTERS AGAIN

For over a century, Rancho Los Amigos National Rehabilitation Center has helped people who have suffered the most tragic accidents...get back to living normal lives. The hospital is once again being called one of the nation's top hospitals.

When Robert Thome came to Rancho Los Amigos National Rehabilitation Center over 30-years ago, he didn't want to be here.

"When I came in I was really pissed," said Robert Thome.

He had no choice. At 15, he injured his neck on the football field during a game.

"I ran into my opponent and then I heard it break...like a strike in a bowling alley."

Thome was brought to Rancho Los Amigos two weeks later – not exactly what he had planned.

"My plan as a youth was to hopefully get an athletic scholarship to go to some college and study art."

He would never play football again. But, with the help of Rancho Los Amigos doctors he eventually achieved his other dream...to become an artist. Although paralyzed from the neck down, he began to paint – not using his hands, but using his mouth instead. Rancho Los Amigos has helped thousands of people, like Thome.

"There are heroes out there every day, performing miracles out there every day, from the doctors to the nurses to the administration," said Supervisor Don Knabe.

Supervisor Knabe is one of many of Rancho's supporters who were proud to learn that for the 22nd consecutive year, Rancho Los Amigos was named one of America's best hospitals in rehabilitation medicine. U.S. News and World Report ranked Rancho as the top rehab hospital in California. The center treats more inpatients and outpatients than any other rehab facility in the State.

Only 140 hospitals in are ranked as best hospitals in the nation. Nine of the hospitals are in Southern California, which is why the recognition is so significant to Rancho's executives.

"On a daily basis the frontline staff works very hard to make sure patients have the best experience and it's nice to be recognized for that," said Jorge Orozco, Rancho's Chief Executive Officer.



LOS ANGELES COUNTY ANNUAL REPORT

EVERYONE'S GOT TALENT AT THE COUNTY'S ARTS HIGH SCHOOL

If ever there was a hidden gem in Los Angeles County, a particular school would be one of them. Some of the biggest names in show business have used this school to catapult them to success. The school isn't private. It's public. Any student can go there. The only criteria – that they have talent.

26 years ago, a high school emerged here on the campus of California State University, Los Angeles, the Los Angeles County High School for the Arts. Back then there were nearly 200 students. Now there are 600. But it still remains a County charter school that not many people know about.

For students every day is a long day.

"I wake up at five o'clock in the morning and then I take two buses, have breakfast and then go to my first period class," said Elvis Amaya, a visual arts student.

Students have four hours of classes in the morning. Four hours of classes in the afternoon. They're just as, if not more busy than the college students they pass on the Cal State LA campus.

"It's amazing to me that after 25 plus years still people in Los Angeles are unaware that this exists for the community, so that's one of our priorities" said George Simpson, the school's principal.

Every student must audition to get in. They either are or become the best of the best in their particular art form, whether they choose to pursue a career in their chosen arts field or not.

"We have big alums, the Josh Groban's, the Corbin Bleu's. Those who have achieved fame and success," said Simpson.

Others go on to study academics. 90-percent of students who graduate attend four year colleges. The average grade point average for last year's graduating class was 3.25. Last year's class of 136 seniors earned over \$3 million in scholarships. Teachers and staff attribute that success to a well rounded arts education.

Almost every staff member has an arts background. The majority of academic teachers have some connection to the arts, and every arts instructor is a working professional.

Whether it's art, dance, music, or theater, Amaya and his classmates spend every long day, dedicated to mastering their art. Their success may one day make the school just as, if not more famous than the graduates it produces.

"We want to take this school from what may be the County's best kept secret into something a little less secret," said Simpson.

The campus is a tuition-free public school that serves grades 9-12. Supervisor Michael D. Antonovich, was of several people responsible for the creation of the school.